## Firewall Analyzer for DFL Firewalls Quick Start Guide



# D-Link®

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### Introduction

The Firewall DFL series is a line of products that offers a variety of functions to satisfy customer demands. For security administrators and IT managers, network monitoring and analyzing are the keys to making networks operate more efficiently. To fulfill these needs, the DFL series provides a thorough status and logging report system; this system, however, has its constraints due to the memory size. Those limitations may cause inconvenience to security administrators or IT managers occasionally. To avoid this predicament and expand the abilities of network monitoring and analyzing, we have introduced ManageEngine® Firewall Analyzer to complement our DFL series.

ManageEngine® Firewall Analyzer is a web-based, agent-less, firewall log analysis and reporting software. The software application monitors, collects, analyzes, and archives logs from network perimeter security devices and generates reports. Two prominent features of the application are network monitoring and security reports.

ManageEngine® Firewall Analyzer consists of four parts – syslog server, log parsing engine, Web GUI, and MySQL database. The Syslog server collects logs from the firewall and passes them on to the log parsing engine for further data processing. The MySQL database sorts data, produces various reports, and archives logs. To provide users with an easy and friendly way to view reports and configure their system, Web GUI was developed to achieve this goal. ManageEngine® Firewall Analyzer joins all components together to help security administrators and IT managers manage bandwidth management, network security, monitor web site visits, audit traffic, and ensure appropriate usage of networks by employees.

By combining a powerful DFL logging system with smart ManageEngine® Firewall Analyzer analysis, we deliver a complete network reporting and analysis solution for network administrators and IT managers.

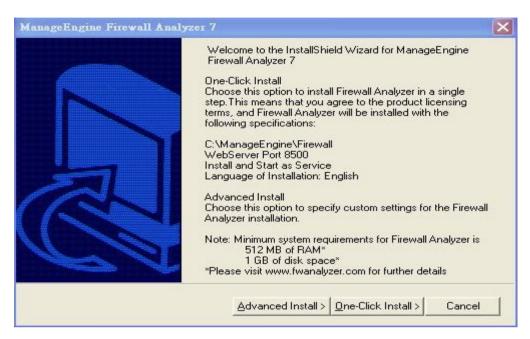


#### Installation

#### Firewall Analyzer step by step installation

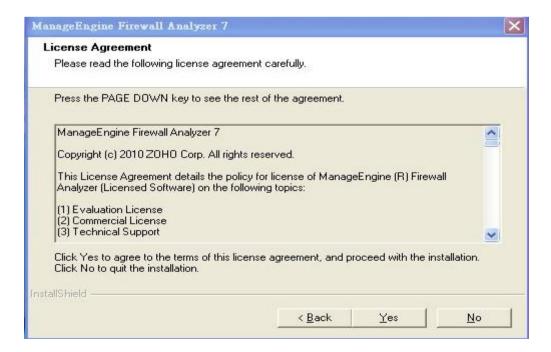
Step 1: Double-click ManageEngine\_FirewallAnalyzer\_7

Step 2: Select Advanced Install



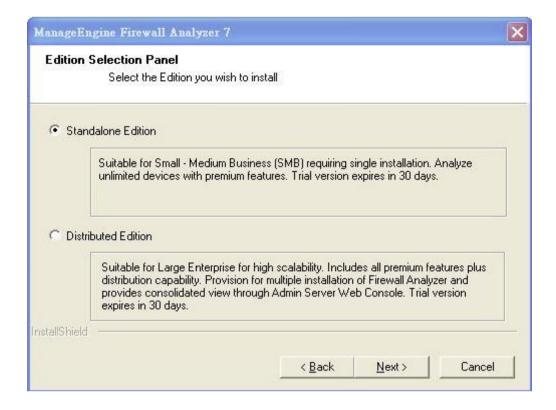
Notice: ManageFirewall Analyzer requires at least 512 MB of RAM and 1GB of disk space.

Step 3: Click "Yes" to agree to the terms of this license agreement

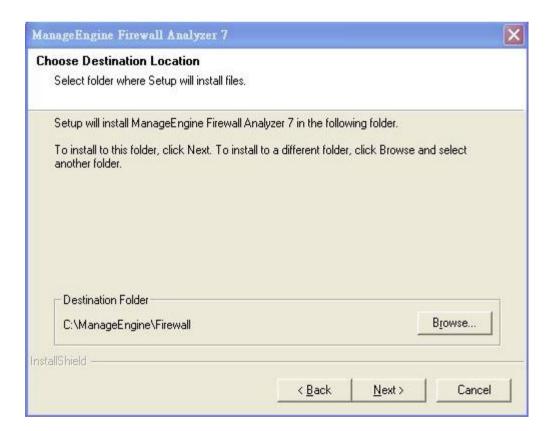




Step 4: Select "Standalone Edition"

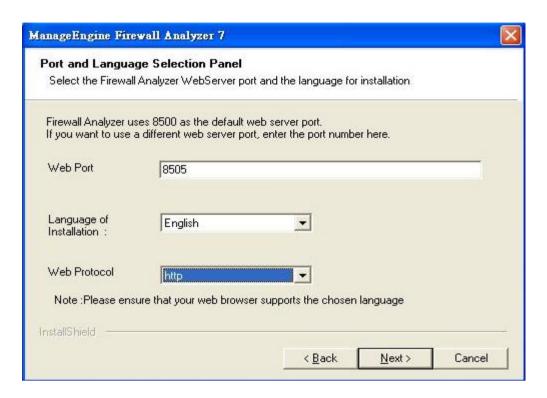


Step 5: Choose Destination Location

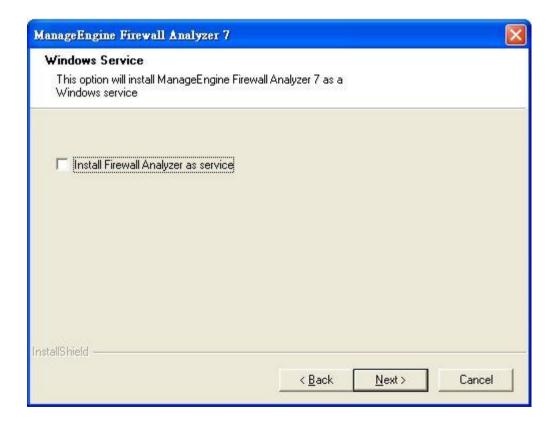


#### Step 6: Select port and language

Please change default Web Port 8500 to unused ports e.g. 8505 to avoid port conflicts. If you don't change the web port, you may encounter initialization problems when Firewall Analyzer starts up.



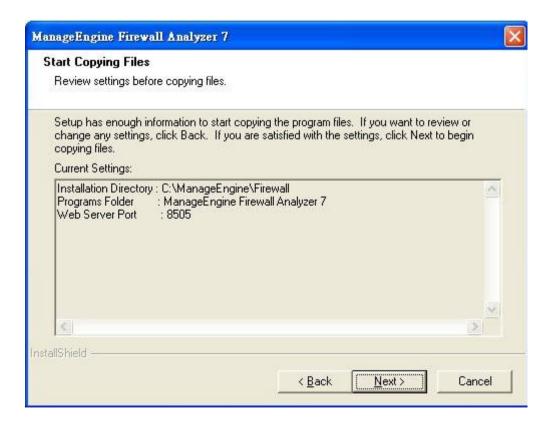
Step 7: Select "Install Firewall Analyzer as service"



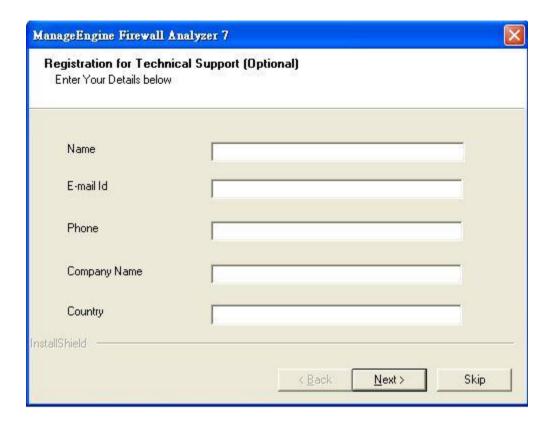
Step 8: Name the Program Folder



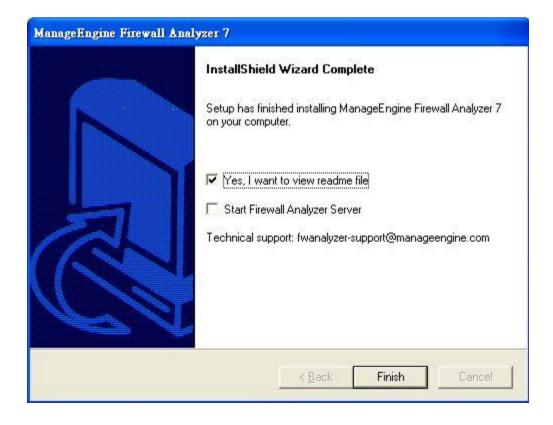
Step 9: Click Next to start copying files



Step 10: Skip Registration process



**Step 11:** Finish Firewall Analyzer installation



## Startup

#### Syslog and SNMP setup on firewall side

Before Firewall Analyzer can collect logs from the firewall, the firewall has to set up Syslog and SNMP parameters first. You can add a syslog receiver or SNMP event receiver by navigating to **System -> Log and Event Receivers -> Add** as shown in Figure 1.

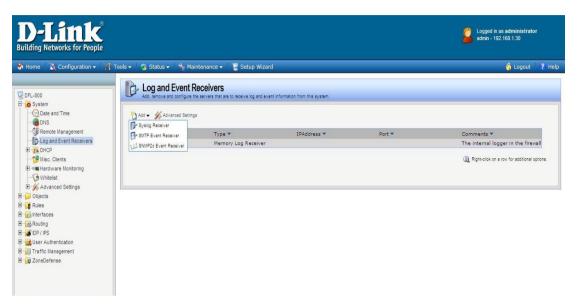


Figure 1: Log and Event Receivers

After you choose syslog receiver, more options are shown on the screen as shown in Figure 2.

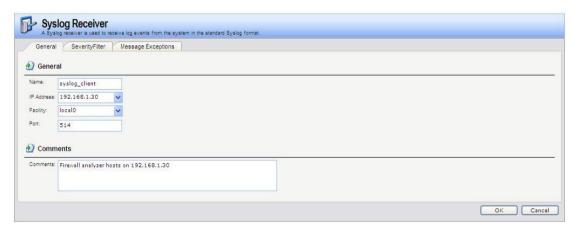


Figure 2: Syslog Receiver Configuration, General tab

#### In General tab (Figure 2):

Name: syslog\_client

IP Address: 192.168.1.30 ——— In this example, firewall analyzer hosts on 192.168.1.30

Facility: local0 (default)

Prot: 514 (default)



The severity of each event is predefined by NetDefendOS. For each event, the order of severity from high to low is **Emergency -> Alert -> Critical -> Error -> Warning -> Notice -> Info -> Debug**. You can select the events which you want to send to the syslog receiver in SeverityFilter tab as shown in Figure 3.

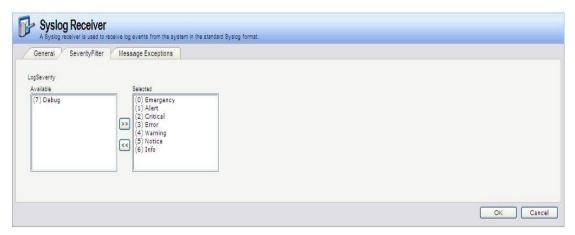


Figure 3: Syslog Receiver Configuration, SeverityFilter tab

Click OK to finish the syslog receiver setting and navigate to **System -> Log and Event Receivers -> Add** again to add a SNMP2c Event receiver as shown in Figure 4.

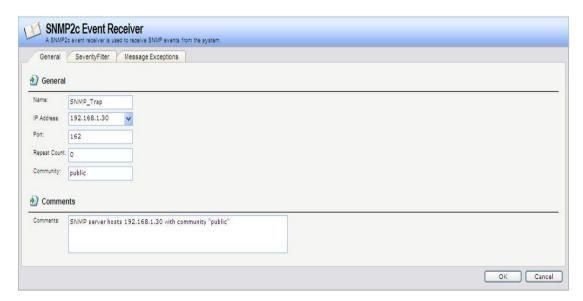


Figure 4: SNMP2c Event Receiver configuration, General tab

#### In General tab (Figure 4):

Name: SNMP\_Trap

IP Address: 192.168.1.30 ——— In this example, firewall analyzer hosts on 192.168.1.30

Port: 162

Repeat Count: 0
Community: public



Like what we did during syslog receiver configuration, you can choose what events you want to send to SNMP2c Even receiver as shown in Figure 5.



Figure 5: SNMP2c Event Receiver configuration, Severity Filter tab

You can list all the receivers as shown in Figure 6.

me ▼ Type				
me 🕶 Iype	¥	IPAddress ▼	Port ▼	Comments ▼
MemLog Memo	ory Log Receiver			The internal logger in the firewall
SNMP_Trap SNMP	2c Event Receiver	<b>9</b> 192.168.1.30	162	SNMP server hosts 192.168.1.30 with community "public"
syslog_client Syslo	g Receiver	9 192.168.1.30	514	Firewall analyzer hosts on 192.168.1.30

Figure 6: Log and Event Receivers, listing all receivers

A situation where too many log packets the firewall can send out per second may cause damage is if a log receiver to which the firewall sends is not active. The server will send back an *ICMP Unreachable* message, which may cause the firewall to send another log message, which in turn will result in another *ICMP Unreachable* message, and so on. By limiting the number of log messages the firewall sends every second, the administrator can avoid encountering such an undesirable situation where bandwidth is consumed unnecessarily; this value, however, should never be set too low, as this may result in important events not being logged.

To modify this value, please navigate to **System -> Log and Event Receivers -> Advanced Settings** as shown below in Figure 7.



Figure 7: Log and Event Receivers, Advanced Settings

#### Firewall analyzer startup

There are two ways to start up Firewall Analyzer. Just click the shortcut icon on the desktop or navigate to **Start -> Programs -> ManageEngine Firewall Analyzer 7 -> Firewall Analyzer** to start up Firewall Analyzer. It may take a few minutes to initialize Firewall Analyzer, and then a web page will pop out to ask you to log into Firewall Analyzer as shown below in Figure 8. The default username and password for the first login is admin/admin.



Figure 8: Firewall Analyzer login page

If Firewall Analyzer fails to start up, the reason may result from port conflicts as described in Step 6 of installation. To solve this problem, you must release all the ports that are required by Firewall Analyzer but are being occupied by other network applications.

## Configuration

#### Add syslog server and check

You will see the following message on the homepage as shown in Figure 9 after successfully logging in to Firewall Analyzer if you don't follow the instructions described in the **Startup-Syslog and SNMP setup on firewall side** chapter, or change the default syslog port 514 to another port (D-View also utilizes port 514 as the default syslog listening port and therefore you should change the FireWall Analyzer syslog default port to another port to avoid port conflicts).



Figure 9: Firewall Analyzer first startup page

To receive logs from firewall and activate Firewall Analyzer, please follow the instructions described in the **Startup-Syslog and SNMP setup on firewall side** chapter or click "Add Syslog Server" in the sub-bar or in the middle of Figure 9 to set up the correct syslog server listening port as shown in Figure 10.

SysLog Server	IP Address	Port	Status	Action
SysLogServer-2	192.168.1.31	1514	<b>O</b> UP	<b>x</b>
SysLogServer-1	192.168.1.31	514	<b>○</b> UP	<b>x</b>
Add SysLog Server	SysLog Server Name		k .	
			•	
	Host Name/IP Address 192.1	168.1.31		
	SysLog Server Port	A		
		Add SysLog Server		
*Mandatory Fields				

Figure 10: Syslog Server Settings

After you input the right syslog settings, Firewall Analyzer starts to synchronize with and receive logs from servers as shown in Figure 11. Firewall Analyzer will begin to generate the first reports after receiving 5,000 logs from the firewall. This means that you will see "No Data available" in all the charts of all reports until Firewall Analyzer receives the 5,000<sup>th</sup> log. When the first reports appear depends on the generating rate of logs (Please refer to Figure 7: Log and Event Receivers, Advanced Settings).





Figure 11: Started receiving logs from firewall

If Firewall Analyzer successfully synchronizes with the firewall, you will find the IP address of the firewall in the home page as shown in Figure 12.



Figure 12: A synchronized firewall is shown on the home page

You can click the icon to set the Display Name, Downlink Speed, and Uplink Speed of the firewall as shown in Figure 13.

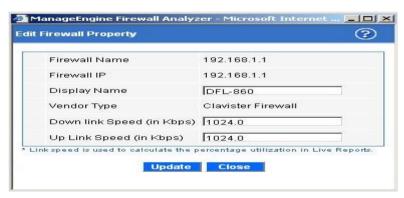


Figure 13: Firewall settings

#### **Configure SNMP on FireWall Analyzer side**

The live reports and traffic of each interface, e.g. WAN, LAN, are gathered through SNMP traps sent by the firewall. Before Firewall Analyzer can collect live data, you must set up the SNMP parameters described in the **Startup-Syslog and SNMP setup on firewall side** chapter and also configure FireWall Analyzer as follows:

- 1. Click Interface/Zone Reports at the sub-bar
- 2. Click "Set Global SNMP Parameters"



Figure 14: Interface Live Reports Dashboard

1. Input the "SNMP Community" and "SNMP port" values as shown in Figure 15.

Device Name	: All Devices
SNMP Community	public
SNMP Port	[162]
	NMP parameters will be used to get interface details

Figure 15: Configure Interface Details

Note: Live reports may not work due to SNMP OIDs inconsistency. We are working on it.

#### **Configure intranet**

For network analysis purposes, traffic engineers may want to differentiate internal traffic from external traffic. We can achieve this by using Intranet Settings. Please navigate to **Settings -> Admin Settings -> Intranet Settings** as shown in Figure 16.



Figure 16: Settings

In Intranet Settings, click **Action -> Change** as shown in Figure 17.



Figure 17: Intranet Settings

Please select your firewall and IP Network, enter the Network and Net Mask and then click Save Settings. In the example shown in Figure 18, the firewall DFL-860 (192.168.1.1) and syslog receiver (192.168.1.30) are located in the internal subnet 192.168.1.0/24. If your firewall has more internal subnets, you must click "More" to add them.



Figure 18: Intranet Settings Details

#### Configure reporting plan

Firewall Analyzer can automatically generate a summary report for any time period that you designate, e.g. one day, one week or one month. You can activate this service by following the steps below.

**Step 1:** Click Add Report Profile in the sub-function bar as shown in Figure 19.



Figure 19: Sub-function bar

**Step 2:** Give the report a profile name, select your desired firewall, and then click Next as shown in Figure 20.

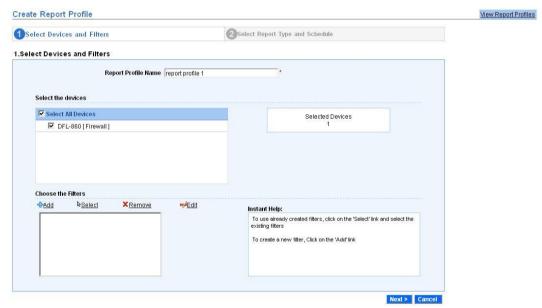


Figure 20: Create report profile - select devices and filters

**Step 3:** Choose a report type, the file type the summary report will be saved as, schedule when the summary report will be generated, and then click Save as shown in Figure 21.

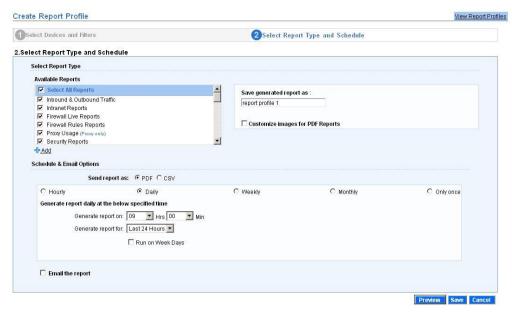


Figure 21: Create report profile - select report type and schedule

**Step 4:** Click My Report Profiles at the sub-function bar to check reports status as shown in Figure 22 and Figure 23.





Figure 23: My Report Profiles

#### **Configure DNS**

By default, all source and destination computers are shown in IP address format. You can change this setting to manual or automatic translation if you prefer. By navigating to **Settings** -> **System Settings** -> **Configure DNS**, you can choose the options you want as shown in Figure 24 and Figure 25.



Figure 24: Settings



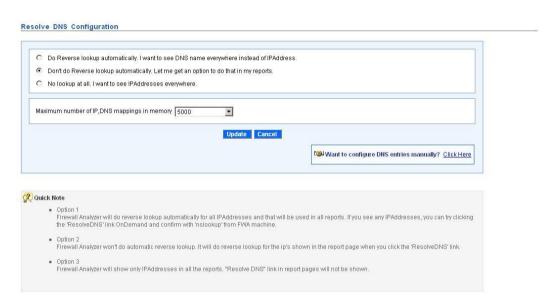


Figure 25: Resolve DNS configuration

If you would like to manually resolve DNS, click the Resolve DNS icon at the top right side of any report.

#### View firewall status and schedules

If you want to review all firewall and schedule executed status details, you can navigate to **Settings** -> **System Settings** -> **Device Details** as shown in Figure 26.



Figure 26: Device Details

## **Report Browsing**

#### Types of reports

There are many predefined reports and all of them can be categorized into real-time and non real-time reports. Only Live Reports belongs to real-time reports and others are non real-time reports. Real-time reports are gathered through SNMP traps, while non real-time reports are received from syslog clients. Whether real-time or non real-time reports, you have to correctly configure them before browsing them.

#### Time range of reports

When browsing non real-time reports, e.g. traffic reports or protocol usage reports, you can change the time scale of all charts by selecting the day or time range you prefer as shown in Figure 27.





Figure 27: Date and Time Range

#### Work hours allocation

In trend reports like traffic or protocol trend reports, there are charts for working and non-working hours. You can configure working hour details by navigating to **Settings** -> **System Settings** -> **Working Hour** as shown in Figure 28.

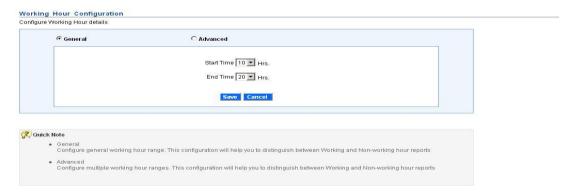


Figure 28: Working Hour Configuration

#### **Protocol category for reports**

Firewall Analyzer distinguishes various protocols by TCP/UDP port numbers or tag names in logs. There are may predefined protocols in Firewall Analyzer. You can check all of them by navigating to **Settings** -> **Admin Settings** -> **Protocol Groups** as shown in Figure 29.



Figure 29: Protocol Groups

You can add a new protocol by following these steps.

Step1: Click Add Protocol to open the Add New Protocol pop-out box.

Step2: Enter the group name and choose the proper protocol group as shown in Figure 30.

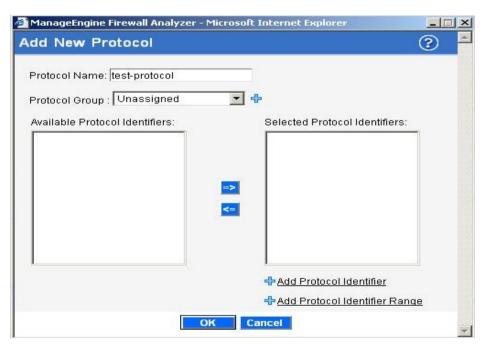


Figure 30: Add New Protocol

**Step3:** Click Add Protocol Identifier and input the identifier in the pop-out box. The identifier 1863/TCP means TCP port 1863 and 1863/UDP is for UDP port 1863 as shown in Figure 31. You can also input tag names directly.

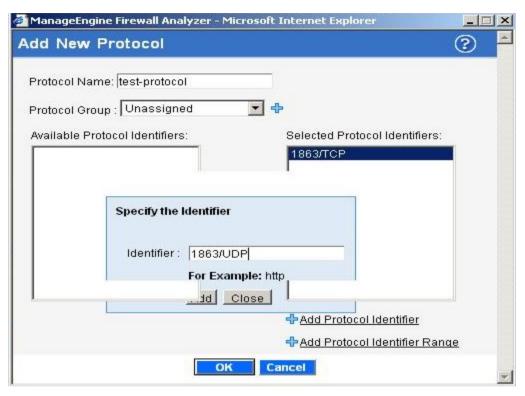


Figure 31: Specify Protocol Identifier

**Step 4:** Review all selected protocol identifiers as shown in Figure 32. If you want to remove a protocol identifier, just click on it and then click the icon to move it to the left side – Available Protocol Identifiers.

ManageEngine Firewall Analyzer - M add New Protocol	icrosort Internet Explorer	?
Protocol Name: test-protocol Protocol Group : Unassigned	•	
Available Protocol Identifiers:	Selected Protocol Identifiers: 1863/tcp 1863/udp	
	test	
	<=	
	- Indd Drotocol Identifier	
	♣ Add Protocol Identifier ♣ Add Protocol Identifier Ran	<u>qe</u>
ОК		<u>qe</u>

Figure 32: Add New Protocol

## **Appendix**

#### Configure user authentication for Internet access

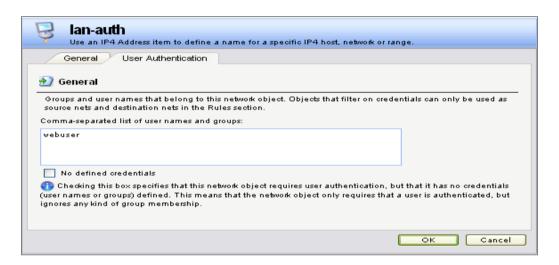
Here we only summarize the key steps of authentication configuration. Please refer to *Configure User Authentication for Internet Access* for more details.

#### 1. Create a new network object for authenticated users -

Refer to STEP 1 in Configure User Authentication for Internet Access

Navigate to Object->Address Book->Interface Address and add a new IP4 address.

Remember to add authenticated user names or groups in *User Authentication tab*.



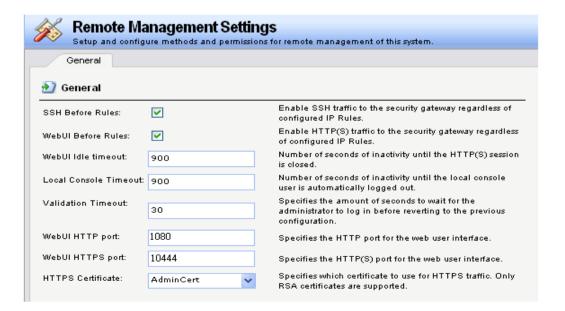
#### 2. Change the port of Web console for latter Web access

Refer to STEP 3 in Configure User Authentication for Internet Access

Navigate to System->Remote Management->Advanced Setting and change

WebUI HTTP port to any unused port beyond 1024, e.g. 1080

WebUI HTTPS port to any unused port beyond 1024, e.g. 10444

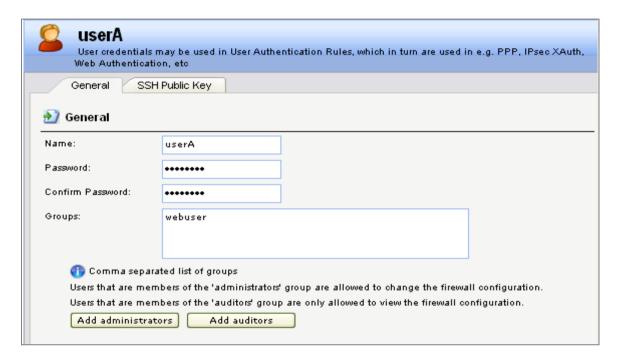




#### 3. Add authenticated users in Local User Database

Refer to STEP 4 in Configure User Authentication for Internet Access

Navigate to **User Authentication -> Local User Database** and create the user authentication database for user name and password. Remember groups of a new user should be the same as the group marked in the *User Authentication* of the network object in Step 1.



#### 4. Set User Authentication Rules

Refer to STEP 5 in Configure User Authentication for Internet Access

For reporting accuracy, it is recommended that you select "allow one login per username, disallow the rest" in the Restrictions tab when you create the user authentication rule.

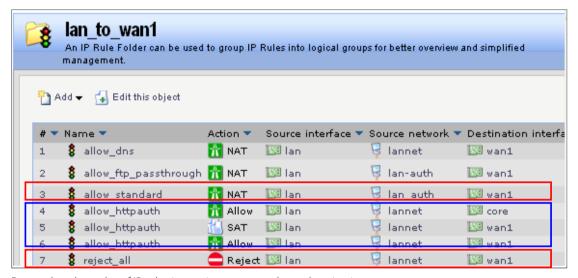




#### 5. Set IP Rules

Refer to STEP 6 in Configure User Authentication for Internet Access

There are three HTTP services IP rules relative to the authentication process – one defines the internal connections to the firewall and the others regulate the connections to the external network (rules 4, 5 and 6, grouped within the blue border in the image below). Two additional rules are set to allow only authenticated traffic to pass through the firewall (rules 3 and 7, grouped within the red border in the image below). Ian-auth is the Interface address of authenticated users set in step 1. The SAT action of IP rules, allow\_httpauth, transfers unauthenticated HTTP traffic to the firewall for further authentication process.



Remember the order of IP rules is very important to the authentication process.

#### 6. Save and activate the configuration

Keep in mind that next time you want to connect to the web console page, add ":" and the port number to the address, for example, http://192.168.1.1:1080 or https://192.168.1.1:10443.

#### Retrieve the saved logs from database

Firewall Analyzer archives all original logs received from syslog server to save disk space and also works like a logs database for further reference. If an IT staff wants to retrieve saved logs for indepth analysis, they can navigate to **Settings** -> **System Settings** -> **Archived Files** to obtain them.



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