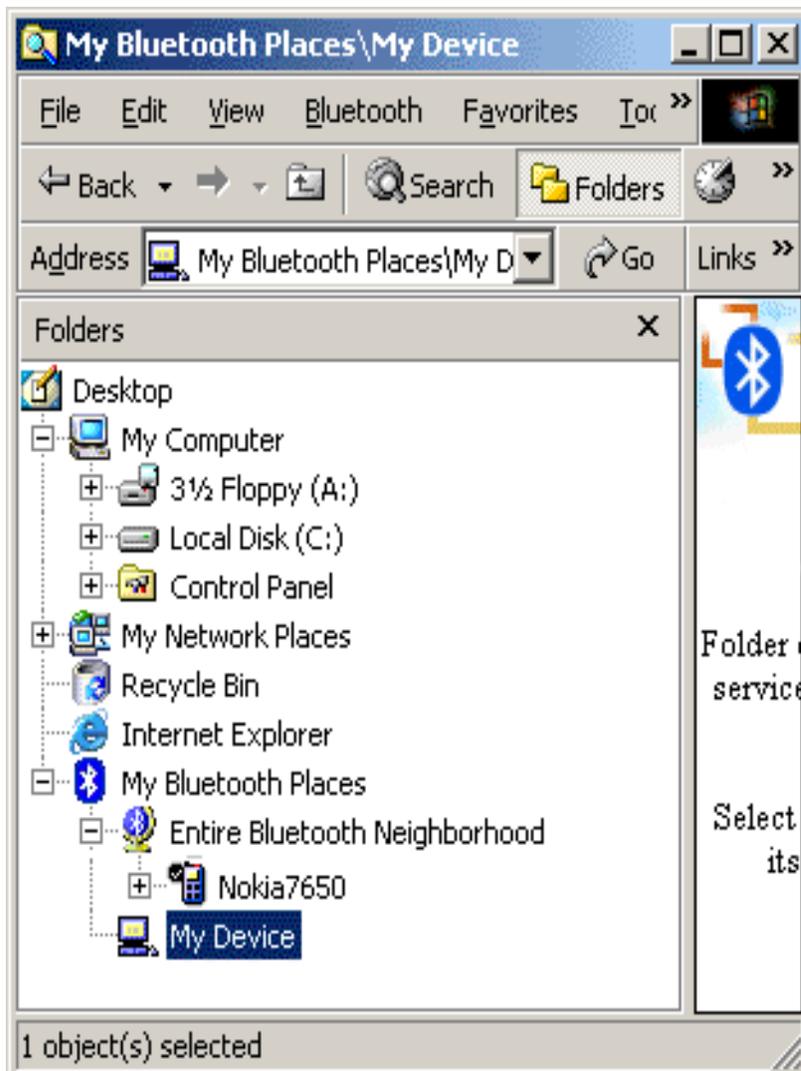# Troubleshooting Nokia PC Suite

If when trying to communicate with you phone using Nokia PC Suite you are getting this error message about COM0:
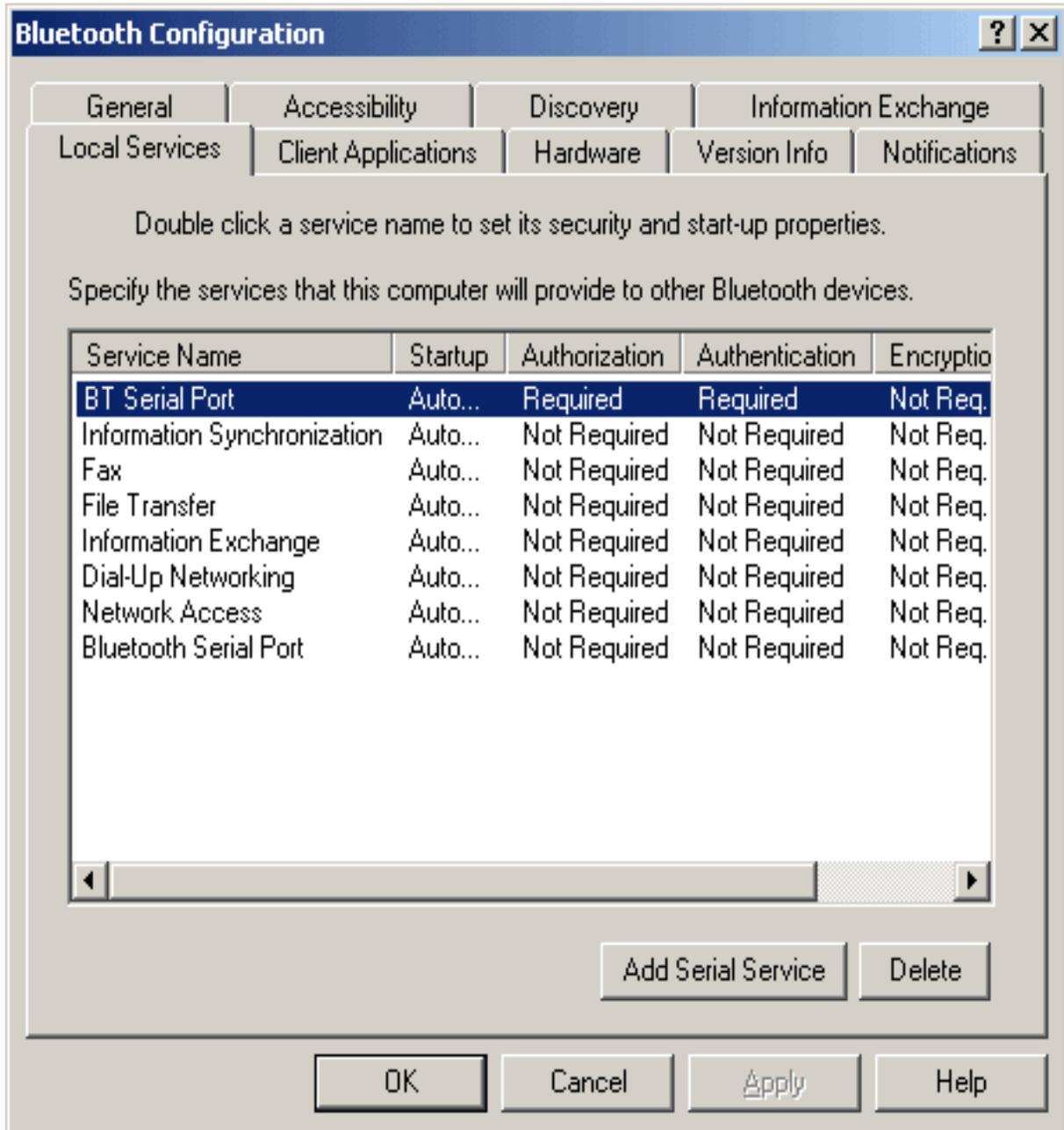

Try the following:
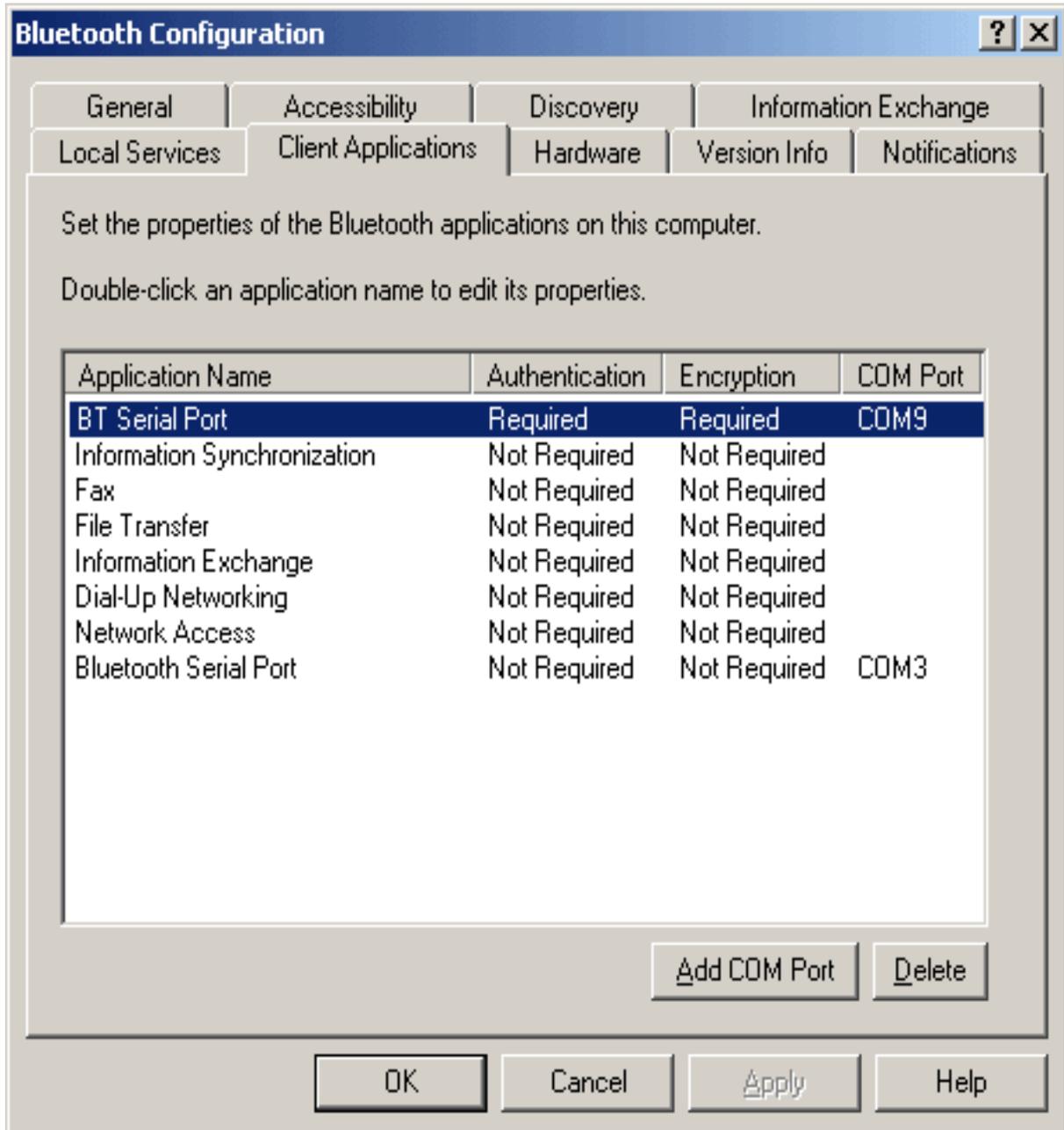Right-click on "My Device" under "My Bluetooth Places":

Select Properties.
Click on Local Services tab and then click on "Add Serial service".

Bluetooth Configuration

General | Accessibility | Discovery | Information Exchange
Local Services | Client Applications | Hardware | Version Info | Notifications

Double click a service name to set its security and start-up properties.

Specify the services that this computer will provide to other Bluetooth devices.

Service Name	Startup	Authorization	Authentication	Encryptio
BT Serial Port	Auto...	Required	Required	Not Req.
Information Synchronization	Auto...	Not Required	Not Required	Not Req.
Fax	Auto...	Not Required	Not Required	Not Req.
File Transfer	Auto...	Not Required	Not Required	Not Req.
Information Exchange	Auto...	Not Required	Not Required	Not Req.
Dial-Up Networking	Auto...	Not Required	Not Required	Not Req.
Network Access	Auto...	Not Required	Not Required	Not Req.
Bluetooth Serial Port	Auto...	Not Required	Not Required	Not Req.

Add Serial Service | Delete

OK | Cancel | Apply | Help

After adding a serial service select "Client Applications" tab.
Click on "Add COM Port". This will add an extra port (COM9 in our example).

Nokia PC Suite should now stop using COM0 and should operate correctly.

~ End of document ~