Install Guide

D-Link

DCS-930L

Version 4.10

SURVEILLANCE

Network Camera

Package Contents

DCS-930L Network Camera

Power Adapter

CAT5 UTP Ethernet Cable

CD-ROM with Manual and Software

If any of the items are missing, please contact your reseller.

Before You Install

In order to successfully install your camera, make sure you have the following:

- Computer with Microsoft Windows® 8/7/Vista/XP, or Mac with OS X 10.6 or higher
- PC with 1.3GHz or above and at least 128MB RAM
- Internet Explorer 7, Firefox 12, Safari 6, or Chrome 20 or higher version with Java installed and enabled
- Existing 10/100 Ethernet-based network or 802.11b/g/n wireless network

# Start the Installation Wizard

Do not mount or connect your camera yet!

1. Remove the installation CD from your package.

2. Put the CD into your PC's CD-ROM drive, and make sure your computer has an Internet connection. The Installation Wizard will start automatically.

    If the Installation Wizard does not start, open the CD from My Computer, and double-click the *autorun.exe* file.

    Vista® Users: You need to be logged in to an account with administrative access to use the D-Link Installation Wizard.

    If you see the following screen appear, select a user account with administrative access, enter the password if needed, then click **OK**.
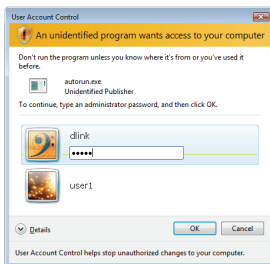
    If you see this screen appear, click **Allow** to continue.
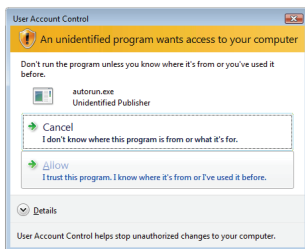
3. When the autorun screen appears, click **Set up your Cloud Camera** and follow the on-screen instructions.Click on the **Start** button to start the wizard, and follow the instructions from the Installation Wizard to finish setting up your camera.
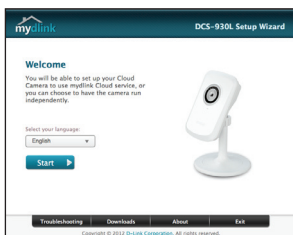

Start ▶

Mac Users

Insert the Installation CD-ROM into your computer's optical drive. On the desktop, open your CD drive and double-click on the SetupWizard file.

SetupWizard

Within 20-30 seconds, the Setup Wizard will open, which will guide you step-by-step through the installation process from connecting your hardware to configuring your camera and registering it with your mydlink account.
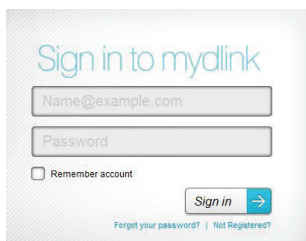
4. Getting started with mydlink:
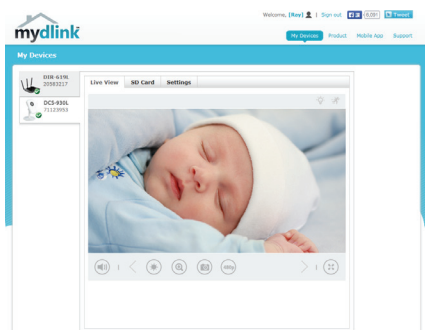
    A. Open Internet Explorer and go to http://www.mydlink.com

    B. Sign in to your mydlink account, then click on the Sign In at the home page.

C. Select your camera from the device list, and your camera's Live View will appear.

Troubleshooting

FAQs

1. What can mydlink.com do for me?
mydlink.com provides users with a quick and easy way to view or manage multiple cameras over the Internet. You can add your camera to your mydlink.com account after running the Installation Wizard. Users can sign in to mydlink and access their devices under their account from a PC connected to the Internet anytime, anywhere.

2. What is a mydlink No.? What is it used for?
Each camera has a unique 8-digit mydlink No. which will be shown on the label on the back of your camera. This 8-digit number identifies your device, and is required to add your device to your mydlink.com account.

3. What can I do if my DCS-930L is not working correctly?
   • Try using the wizard on the included CD.
   • To make sure your hardware is installed correctly, make sure that:
      - the power LED is lit solid green
      - your Internet connection is working
      - your router's LAN & WAN connections are ok
      - your router supports UPnP®
      - your camera is on the same network as your PC
      - both your PC and camera have a working Internet connection
   • If your camera is still not working, check your router and make sure it is using the latest firmware.

4. My computer does not have a CD drive. How do I install my DCS-930L?
You can download the wizard from the www.mydlink.com/support website.

TECHNICAL SUPPORT

You can find software updates and user documentation on the D-Link website.

Tech Support for customers in

Australia:
Tel: 1300-766-868
24/7 Technical Support
Web: http://www.dlink.com.au
E-mail: support@dlink.com.au

India:
Tel: +91-832-2856000
Toll Free 1800-233-0000
Web: www.dlink.co.in
E-Mail: helpdesk@dlink.co.in

Singapore, Thailand, Indonesia, Malaysia, Philippines, Vietnam:
Singapore - www.dlink.com.sg
Thailand - www.dlink.co.th
Indonesia - www.dlink.co.id
Malaysia - www.dlink.com.my
Philippines - www.dlink.com.ph
Vietnam - www.dlink.com.vn

Korea:
Tel : +82-2-2028-1810
Monday to Friday 9:00am to 6:00pm
Web : http://d-link.co.kr
E-mail : g2b@d-link.co.kr

New Zealand:
Tel: 0800-900-900
24/7 Technical Support
Web: http://www.dlink.co.nz
E-mail: support@dlink.co.nz

South Africa and Sub Sahara Region:
Tel: +27 12 661 2025
      08600 DLINK (for South Africa only)
Monday to Friday 8:30am to 9:00pm South Africa Time
Web: http://www.d-link.co.za
E-mail: support@d-link.co.za

D-Link Middle East - Dubai, U.A.E.
Plot No. S31102,
Jebel Ali Free Zone South,
P.O.Box 18224, Dubai, U.A.E.
Tel: +971-4-8809022
Fax: +971-4-8809066 / 8809069
Technical Support: +971-4-8809033
General Inquiries: info.me@dlinkmea.com
Tech Support: support.me@dlinkmea.com

Egypt
1, Makram Ebeid Street - City Lights Building
Nasrcity - Cairo, Egypt
Floor 6, office C2
Tel.: +2 02 26718375 - +2 02 26717280
Technical Support: +2 02 26738470
General Inquiries: info.eg@dlinkmea.com
Tech Support: support.eg@dlinkmea.com

Kingdom of Saudi Arabia
Office # 84 ,
Al Khaleej Building (Mujamathu Al-Khaleej)
Opp. King Fahd Road, Olaya
Riyadh - Saudi Arabia
Tel: +966 1121 70008
Technical Support:
+966 1121 70009
General Inquiries: info.sa@ dlinkmea.com
Tech Support: support.sa@ dlinkmea.com

Pakistan
Islamabad Office:
61-A, Jinnah Avenue, Blue Area,
Suite # 11, EBC, Saudi Pak Tower,
Islamabad - Pakistan
Tel.: +92-51-2800397, 2800398
Fax: +92-51-2800399

Karachi Office:
D-147/1, KDA Scheme # 1,
Opposite Mudassir Park, Karsaz Road,
Karachi – Pakistan
Phone: +92-21-34548158, 34326649
Fax: +92-21-4375727
Technical Support: +92-21-34548310, 34305069
General Inquiries: info.pk@dlinkmea.com
Tech Support: support.pk@dlinkmea.com

TECHNICAL SUPPORT

Iran
Unit 5, 5th Floor, No. 20, 17th Alley , Bokharest
St. , Argentine Sq. ,
Tehran IRAN
Postal Code : 1513833817
Tel: +98-21-88880918,19
+98-21-88706653,54
General Inquiries: info.ir@dlinkmea.com
Tech Support: support.ir@dlinkmea.com

Morocco
M.I.T.C
Route de Nouaceur angle RS et CT 1029
Bureau N° 312 ET 337
Casablanca , Maroc
Phone : +212 663 72 73 24
Email: support.na@dlinkmea.com

Lebanon RMA center
Dbayeh/Lebanon
PO Box:901589
Tel: +961 4 54 49 71 Ext:14
Fax: +961 4 54 49 71 Ext:12
Email: taoun@dlinkmea.com

Bahrain
Technical Support: +973 1 3332904

Kuwait:
Technical Support: + 965 22453939 / +965
22453949

Türkiye
Büyükdere Cad. Ferro Plaza No:155
D: 1 K: 1 Zincirlikuyu / Istanbul
Tel: +90 (212) 289-56-59

Email: info.tr@dlink.com.tr

ישראל
מטלון סנטר
רח' המשימים 20
קרית מטלון, פ"ת 49348, ת"ד 7060
טל: 03-9215173
טל: 073-7962797
דוא"ל כללי: info@dlink.co.il
דוא"ל תמיכה: support@dlink.co.il

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