

D-Link®

HD WI-FI CAMERA

DCS-936L

**QUICK
INSTALLATION
GUIDE**

A large, light gray watermark of the D-Link logo is positioned diagonally across the page, behind the main text. The logo consists of a stylized 'D' with a white triangle inside it.

CONTENTS OF PACKAGING



HD WI-FI CAMERA
DCS-936L



POWER ADAPTER



MOUNTING KIT



QUICK INSTALL CARD



If any of these items are missing from your packaging, contact your reseller.

SYSTEM REQUIREMENTS

- 802.11n/g router (a D-Link Cloud Router is recommended)
- A broadband Internet connection
- iPhone, iPad, Android, or Windows smartphone or tablet (please refer to the mobile app's store page to check whether your device is compatible)

PRODUCT SETUP

SETTING UP YOUR CAMERA WITH MYDLINK LITE

Please follow the instructions below to set up your mydlink camera.

Step 1: On your mobile device, download mydlink Lite by searching for **mydlink Lite** in the iTunes App Store, Google Play, or the Windows Store.



Step 2: Launch the mydlink Lite app and create a new account or sign in to your existing account.

When you are asked to scan a QR code, use the code on the Quick Install Card in your package, or on the label attached to your device.

Congratulations, your DCS-936L is now ready to use! Be sure to check the **mydlink.com** website periodically for the latest firmware updates to keep your product secure and up to date with the latest features.

Note: If you experience issues registering this camera with your mydlink account, or if you purchased an open box or resold unit, perform a hard reset by pressing and holding the reset button on the device for 10 seconds while the device is powered on. **If you are returning the device to the place of purchase, please perform the hard reset procedure to clear the device of any personal data.**

PRODUCT SETUP

ZERO CONFIGURATION SETUP

If you have a **D-Link Cloud Router**, you can take advantage of Zero Configuration Setup. This feature configures your camera's settings for you and adds it to your mydlink account automatically.



Step 1:

Plug in the camera. Wait 2 minutes for the camera to boot up, then press the WPS button on your Cloud Router.



Step 2:

Within 1 minute, press the WPS button on the camera for 6 seconds. After the camera automatically connects to your router, the Power LED will turn solid green.



Step 3:

From any computer, open a web browser, go to **<http://www.mydlink.com>** and log in to your account. Click on the device name when the new device notification appears to add the camera to your account.

mydlink PORTAL

After registering your DCS-936L camera with a mydlink account in the mydlink Lite mobile app, you will be able to remotely access your camera from the mydlink website.



Step 1:

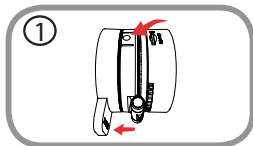
Open Internet Explorer and go to **www.mydlink.com**, then sign into mydlink.

Step 2:

Select your camera from the device list, and your camera's Live View will appear.

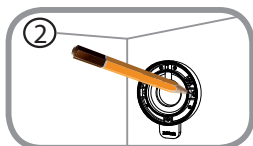
MOUNTING THE CAMERA

Please refer to the steps below to assist you with mounting the camera. It is recommended that you configure the camera before mounting.



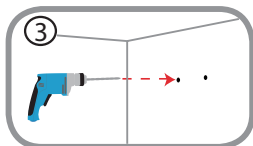
Step 1:

Hold the base of the camera with one hand placing your thumb on the tab, then press down on the release buttons with your other hand and pull the camera from the camera base.



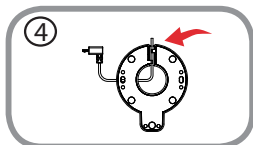
Step 2:

Place the camera base where you want to position the camera and use a pencil to mark the holes. Make sure that the cable channel on the camera base is facing in the direction you want.



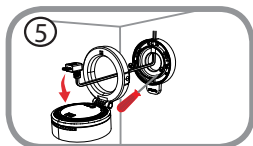
Step 3:

Depending on the material of the wall or ceiling, use proper tools to drill two holes 25mm deep with a 6mm drill bit where you marked. If the wall is made out of concrete, drill the holes first, then insert the plastic anchors to support the screws.



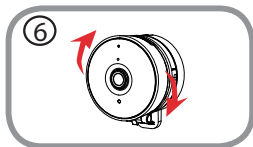
Step 4:

Pull the power cable through the middle of the camera base and through the cable channel as shown.



Step 5:

Place the camera base over the holes that are in the wall. Make sure to align the camera base holes with the holes in the wall. Use the supplied screws to attach the camera base to the surface of the wall.



Step 6:

Attach the camera to the camera base and pull the power cable to remove the extra cable. Adjust the angle of the camera as desired.

TROUBLESHOOTING

SETUP AND CONFIGURATION PROBLEMS

1. WHY IS THE CAMERA VIEW HAZY OR BRIGHT WHEN USING NIGHT VISION MODE?

The IR night vision lights on the camera may be reflecting off of a nearby surface or window. Try repositioning your camera to avoid reflections or glare.

2. WHAT CAN I DO IF I FORGET MY CAMERA PASSWORD?

If you forget your camera password, you will need to perform a hard reset of your camera. This process will change all your settings back to the factory defaults.

To reset your camera, please use an unfolded paperclip to press and hold the RESET button for at least 10 seconds while your camera is plugged in.

TECHNICAL SUPPORT

You can find software updates and user documentation on the D-Link website.

Tech Support for customers in**Australia:**

Tel: 1300-700-100
24/7 Technical Support
Web: <http://www.dlink.com.au>
E-mail: support@dlink.com.au

India:

Tel: +91-832-2856000
Toll Free 1800-233-0000
Web: www.dlink.co.in
E-Mail: helpdesk@in.dlink.com

Singapore, Thailand, Indonesia, Malaysia, Philippines, Vietnam:

Singapore - www.dlink.com.sg
Thailand - www.dlink.co.th
Indonesia - www.dlink.co.id
Malaysia - www.dlink.com.my
Philippines - www.dlink.com.ph
Vietnam - www.dlink.com.vn

Korea:

Tel : +82-2-2028-1810
Monday to Friday 9:00am to 6:00pm
Web : <http://d-link.co.kr>
E-mail : g2b@d-link.co.kr

New Zealand:

Tel: 0800-900-900
24/7 Technical Support
Web: <http://www.dlink.co.nz>
E-mail: support@dlink.co.nz

South Africa and Sub Sahara Region:

Tel: +27 12 661 2025
08600 DLINK (for South Africa only)
Monday to Friday 8:30am to 9:00pm
South Africa Time
Web: <http://www.d-link.co.za>
E-mail: support@d-link.co.za

D-Link Middle East - Dubai, U.A.E.

Plot No. S31102,
Jebel Ali Free Zone South,
P.O.Box 18224, Dubai, U.A.E.
Tel: +971-4-8809022
Fax: +971-4-8809066 / 8809069
Technical Support: +971-4-8809033
General Inquiries: info.me@dlinkmea.com
Tech Support: support.me@dlinkmea.com

Egypt

1, Makram Ebeid Street -
City Light Building - floor 5
Nasrcity - Cairo, Egypt
Tel.: +2 02 23521593 - +2 02 23520852
Technical Support: +2 02 26738470
General Inquiries: info.eg@dlinkmea.com
Tech Support: support.eg@dlinkmea.com

Kingdom of Saudi Arabia

Office # 84 ,
Al Khaleej Building (Mujamathu Al-Khaleej)
Opp. King Fahd Road, Olaya
Riyadh - Saudi Arabia
Tel: +966 1121 70008
Technical Support:
+966 1121 70009
General Inquiries: info.sa@dlinkmea.com
Tech Support: support.sa@dlinkmea.com

Pakistan

Islamabad Office:
61-A, Jinnah Avenue, Blue Area,
Suite # 11, EBC, Saudi Pak Tower,
Islamabad - Pakistan
Tel.: +92-51-2800397, 2800398
Fax: +92-51-2800399

TECHNICAL SUPPORT

Karachi Office:

D-147/1, KDA Scheme # 1,
Opposite Mudassir Park, Karsaz Road,
Karachi – Pakistan

Phone: +92-21-34548158, 34326649

Fax: +92-21-4375727

Technical Support: +92-21-34548310,
34305069

General Inquiries: info.pk@dlinkmea.com

Tech Support: support.pk@dlinkmea.com

Iran

Unit 5, 5th Floor, No. 20, 17th Alley ,
Bokharest St. , Argentine Sq. ,

Tehran IRAN

Postal Code : 1513833817

Tel: +98-21-88880918,19

+98-21-88706653,54

General Inquiries: info.ir@dlinkmea.com

Tech Support: support.ir@dlinkmea.com

Morocco

M.I.T.C

Route de Nouaceur angle RS et CT 1029

Bureau N° 312 ET 337

Casablanca , Maroc

Phone : +212 663 72 73 24

Email: support.na@dlinkmea.com

Lebanon RMA center

Dbayeh/Lebanon

PO Box:901589

Tel: +961 4 54 49 71 Ext:14

Fax: +961 4 54 49 71 Ext:12

Email: taoun@dlinkmea.com

Bahrain

Technical Support: +973 1 3332904

Kuwait:

Technical Support: + 965 22453939 /
+965 22453949

Türkiye

Büyükdere Cad. Ferro Plaza No:155

D: 1 K: 1 Zincirlikuyu / Istanbul

Tel: +90 (212) 289-56-59

Email: info.tr@dlink.com.tr

ישראל

מטלון סנטר

רח' המגשימים 20

קרית מטלון, פ"ת 49348, ת"ד 7060

טל: 03-9215173

טל: 073-7962797

דוא"ל כללי: info@dlink.co.il

דוא"ל תמיכה: support@dlink.co.il