D-Link TECH SUPPORT

How to refresh a Wireless Profile on your computer

This document details how to delete the old Wi-Fi connection profile stored on your computer so it does not conflict with your new Wi-Fi connection

When you connect to a wireless network, the settings and profile of that specific network is saved on your computer so that you don't have to re-enter your Wi-Fi password every time you reconnect. Once your computer is in the range of the saved wireless network, it will automatically attempt to connect to that wireless network.

If you have connected to various wireless networks before, your computer may have problems connecting wirelessly, especially when the wireless networks use the same names (SSID). Removing wireless network profiles on your computer may improve your wireless connectivity to your current wireless network.

Please NOTE: Removing Wi-Fi network profiles cannot be undone. Make sure you know the wireless settings of your wireless network (your network name and Wi-Fi password) to be able to reconnect to it.

This document will guide you through the steps on how to remove wireless network profiles on your computer. The guides are available for the following Operating Systems:

Windows XP Windows 7 Windows 8 Mac OS X



How to refresh a Wireless Profile in Windows XP.

1. Click on the Windows XP Start button:



2. Click on Settings > Control Panel:





3. Click on Network Connections:

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Scheduled Tasks	Security Center	SoundMAX	Sounds and Audio Devices	Speech	System	Taskbar and Start Menu	User Accounts	Windows CardSpace	•

4. Right click on your Wireless Network Connection and select Properties:





5. Choose Wireless Networks tab and select existing network in preferred networks, then click Remove. And click on OK.

Click on the Wireless Networks tab. -L Wireless Net Ork Connection Properties ?X						
General Wireless Networks Advanced						
Use Windows to configure my wireless network settings						
Available networks:						
To connect to, disconnect from, or find out more information about wireless networks in range, click the button below.						
View Wireless Networks						
Preferred networks: Automatically connect to available networks in ti- below: WiFi Network (Automatic) Preferred networks.						
Add Remove Properties Learn about structure Click rk Advanced Remove.						
OK Cancel						



How to refresh a Wireless Profile in Windows 7.

1. Click on the Windows 7 Start button:



- 2. Select Control Panel.
- 3. Make sure your View by: is set to "Category", and then click on Network and Internet:





4. Click on Network and Sharing Center:



5. Click on Manage wireless networks.





 Select the network profile you wish to remove, make sure it is highlighted then click Remove. You can also right click on the network profile and click on Remove network

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Manage wireless r Windows tries to conner	networks that use (Wireless Net ct to these networks in the order listed be	work Connection) low.	
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D-Tech24	Security: WPA2-Personal	Type: Any supported	Automatically con
2740B207TEST	Security: WPA2-Personal	Type: Any supported	Automatically con
	Properties Remove network Rename Move up		
2740B207TEST	Profile name: 2740B207TEST Security type: WPA2-Personal	Radio type: Any supported Mode: Automatically connect	



How to refresh a Wireless Profile in Windows 8.

1. Left click on the Windows 8 network status icon :

The icon is located at the right hand bottom corner of the screen



2. Highlight the wireless network that you wish to remove.

Networks	
Connections	
Unidentified network Limited	비문
dlink.com.au Connected	비구
D-Link	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~
WiFi	
2740B207TEST	.atl
Connect automatically	
Conr	nect
DAP2310	.atl
dlink-80211n	atl



3. Right-click the network in the network list and click **Forget this network**.





How to refresh a Wireless Profile in OS X.

1. Click on the Apple menu and select System Preferences.



2. In the System Preferences menu, click on **Network**.





3. Click on the **Advanced...** button.

	Location:	Automatic		:
Wi-Fi Connected	-	Status:	Connected	Turn Wi-Fi Off
Ethernet Not Connected	<u></u>		Wi-Fi is connected and has the IP addr	to BLDG 2 ress 10.10.28.30.
FireWire Not Connected	Y	Network Name:	BLDG 2	\$
Bluetooth PAN	8		Automatically	join this network
Not Connected	~		🗹 Ask to join ne	w networks
Huawei Modem Not Connected	Cur		Known networks v If no known netwo be asked before jo	vill be joined automatically. orks are available, you will oining a new network.
				Click on the Advanced button.
		Show Wi El status	in many har	Advanced



4. Select the wireless profile you wish to remove under the **Preferred Networks** box, make sure it is highlighted then click the **minus (-)** button.



