# **D-Link**<sup>®</sup>

7-PORT HI-SPEED USB HUB DUB-H7

# QUICK INSTALLATION GUIDE

РУКОВОДСТВО ПО БЫСТРОЙ УСТАНОВКЕ GUÍA DE INSTALACIÓN RÁPIDA GUIA DE INSTALAÇÃO RÁPIDA 快速安裝指南 PETUNJUK PEMASANGAN CEPAT

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7-PORT HI-SPEED USB HUB DUB-H7

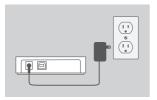
**POWER ADAPTER** 

USB 2.0 CABLE

If any of these items are missing from your packaging, contact your reseller.

# PRODUCT SETUP

# QUICK INSTALLATION



- Plug the power adapter into the receptor located on the back panel of the DUB-H7. Plug the other end into a power strip or wall outlet.
- 2. Plug the USB type B connector (the square end of the supplied USB cable) into the back of the DUB-H7.



 Plug the USB type A connector (the flat end of the supplied USB cable) into an available USB port on your computer.

 Your computer will automatically detect and install the drivers for the DUB-H7. You may now connect USB 2.0 or USB 1.1 devices to an available USB port on the front of the DUB-H7. The two black USB ports provide additional power for fast-charging an iPad® or similar product when the LED is green (Fast-Charge Mode).

# FAST-CHARGE MODE

### CHANGING FROM STANDARD MODE TO FAST-CHARGE MODE

The DUB-H7 has two black Fast-Charge USB ports. Connect the power adapter to the hub to enable Fast-Charge Mode for these ports. Fast-Charge Mode will be indicated by a green LED. Standard HUB mode will be indicated by a blue LED.

For Apple iPad®:

- If the USB cable is connected to the hub, install the iPad\_Charge.exe program onto your computer to allow charging for up to two iPads<sup>®</sup> via the Fast-Charge ports.
  If a single iPad<sup>®</sup> is connected, it will receive max. 2.1A charging current. If two iPads<sup>®</sup> are connected, each will receive max. 1.2A charging current.
- If no USB cable is connected or the computer connected to the USB port on the hub is in sleep/hibernate mode, you will not need to install the software to allow Fast-Charge.

For Android and other devices:

- If the USB cable is connected to the hub, all ports will receive max. 500mA charging current.
- If no USB cable is connected or the computer connected to the USB port on the hub is in sleep/hibernate mode, the Fast-Charge ports will provide a total of max. 3A charging current.

#### Notes:

- 1. We suggest the total combined power draw of 7 ports does not exceed 12W or  $2.4\mbox{A}.$
- 2. The actual charge capacity provided is dependent on attached device needs.
- 3. The iPad\_Charge.exe program is only available for Windows OS.

# iPad<sup>®</sup> SYNC

# CHARGING AND SYNCING YOUR iPad® AT THE SAME TIME

 If you want to charge and sync your iPad<sup>®</sup> simultaneously when it is connected via the DUB-H7 to a Windows computer, go to the Product Support page for the DUB-H7 on www.dlink.com and download the iPad\_Charge.exe program onto your computer. Once you've installed this program, you'll be able to sync and charge your iPad<sup>®</sup> simultaneously.

Note: iPad<sup>®</sup> is a registered trademark of Apple Inc.

# TROUBLESHOOTING

### SETUP AND CONFIGURATION PROBLEMS

#### 1. WHAT DO I DO IF MY COMPUTER DOES NOT DETECT MY DUB-H7?

Check and ensure that all cables and the power adapter are connected securely. Check that the connecting USB port on your computer is functioning correctly. If not, try connecting via an alternative USB port on your computer.

# 2. WHAT DO I DO IF I GET A "USB HUB CURRENT LIMIT EXCEEDED" MESSAGE IN MICROSOFT WINDOWS?

If a port becomes overloaded, this message will appear on the computer monitor. Reset the DUB-H7 by pulling out the hub-to-computer USB cable and the power adapter for 5 seconds before powering it back on.

#### 3. HOW CAN I USE FAST-CHARGE MODE WHEN MY PC IS IN HIBERNATE MODE?

Some PCs don't support fast-charging in hibernate mode, because they don't switch off their USB ports when they go into hibernate mode. To check if your PC does support it, connect the DUB-H7 to the PC before putting the PC in hibernate mode. If the DUB-H7's LED doesn't turn green when the PC goes into hibernate mode, your PC doesn't support Fast-Charge Mode while hibernating. If this is the case, simply disconnect the DUB-H7 from the PC to activate Fast-Charge Mode.

#### 4. WHAT DO I DO IF MY DUB-H7 DOESN'T AUTOMATICALLY GO INTO FAST-CHARGE MODE WHEN MY PC SHUTS DOWN?

Go into the PC's BIOS setup and disable the "Keyboard/Mouse Boot" option. Please note that some PCs do not support automatic mode change when they shut down. If that is the case with your PC, simply disconnect the DUB-H7 from your computer to let your DUB-H7 go into Fast-Charge Mode.

#### 5. WHAT DO I DO IF MY IPAD®, OR SIMILAR DEVICE, DOES NOT CHARGE?

Make sure the DUB-H7 is in Fast-Charge Mode (green LED), and make sure the device is plugged into one of the black ports.

## TECHNICAL SUPPORT

You can find software updates and user documentation on the D-Link website.

## Tech Support for customers in

#### Australia:

Tel: 1300-766-868 24/7 Technical Support Web: http://www.dlink.com.au E-mail: support@dlink.com.au

#### India:

Tel: +91-22-27626600 Toll Free 1800-22-8998 Web: www.dlink.co.in E-Mail: helpdesk@dlink.co.in

# Singapore, Thailand, Indonesia, Malaysia, Philippines, Vietnam:

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#### Korea:

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#### New Zealand:

Tel: 0800-900-900 24/7 Technical Support Web: http://www.dlink.co.nz E-mail: support@dlink.co.nz

#### South Africa and Sub Sahara Region:

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#### Lebanon RMA center

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Ver. 1.00 2013/05/21