

How to upgrade firmware on DPH-120S

Firstly log into your DPH-120S by opening up your web browser and entering the IP of the unit along with the default port of 9999 i.e. <http://192.168.0.138:9999> (if you have not setup the IP address or do not know how to, please refer to the initial setup procedure at the end of this guide.)

1. Go to the Management Tab then click on Firmware Update.

The screenshot shows the D-Link DPH-120S VoIP Phone web interface. The left sidebar contains a 'Management' menu with options: Restore Factory Setting, Firmware update, Network Settings, SIP Settings, SIP Account Settings, STUN & UPnP Settings, Voice Settings, Phone Settings, Call Tracing Log, Phone Book, Speed Dial, and Restart System. The main content area is titled 'DPH-120S VoIP Phone' and contains the following fields and buttons:

- FTP Server:
- Login ID: Max. 32 Char.
- Login Password: Max. 32 Char.
- Firmware Filename: Max. 32 Char.
- Firmware Version: 1.00
- Firmware Upgrade button
- Cancel button

Please confirm the details in the FTP Server and Firmware Filename fields. If the information on your unit does not resemble the screenshot above, please enter them in now.

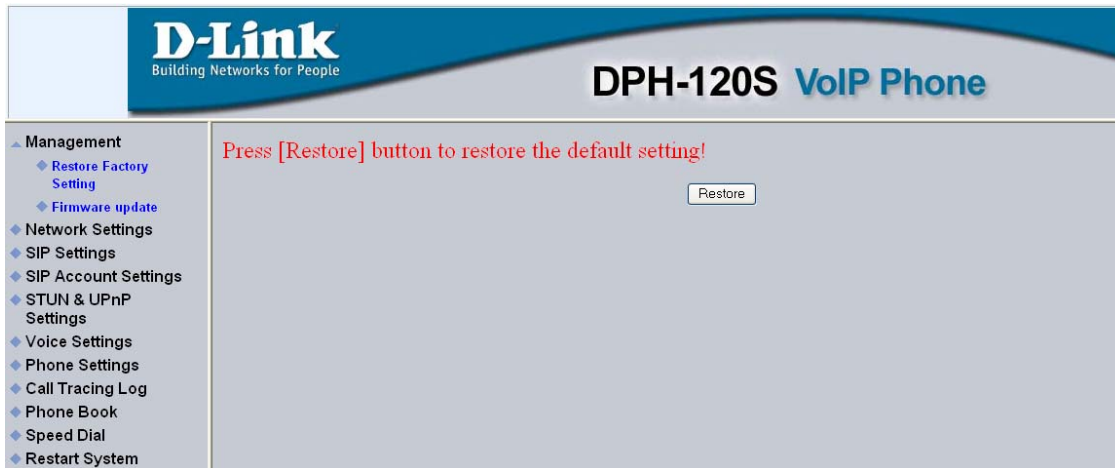
FTP Server: <ftp://files.dlink.com.au/Update/>
Firmware Filename: [dph-120s_10013.azf](#)

2. Once the details are confirmed, please hit the firmware upgrade button and wait 30 seconds.
3. After the 30 seconds please go to the restart system tab and hit the RESTART button

The screenshot shows the D-Link DPH-120S VoIP Phone web interface after the firmware upgrade. The left sidebar is the same as in the previous screenshot. The main content area is titled 'DPH-120S VoIP Phone' and contains the following:

- A red message: Press [Restart] Button, IP Phone system will reboot!
- A Restart button

4. Once the unit restarts, please factory reset the unit by going to the Management tab and then clicking restore factory settings tab and then click the RESTORE button



After this stage, you may need to setup the IP address once more, please refer to the initial setup guide located at the bottom of this guide if you need to.

5. To check if the firmware has been updated, please hit the following commands on the DPH-120S phone terminal.

- Hit the menu button
- Hit the UP arrow key once.
- The unit should display the following information Version:
V: 01.00.13

6. The upgrade process is now complete.

Initial setup

The phone does not come with pre-set IP address. You can assign an IP address to the phone using the phone's LCD screen menus. You can then log into the phone's WEB management interface and configure the VoIP settings there.

To assign IP address to the phone:

Step 1 Press 'Menu' button on the phone;

Step 2 Press 'down arrow' button on the phone until you get DHCP prompt; Press 'left arrow' or 'right arrow' button to change it to 'DISABLE';

Step 3 Press 'Menu' button and press 'OK' to apply the new setting;

Step 4 After the phone restarts press 'Menu' button on the phone again;

Step 5 Press 'down arrow' button on the phone until you get IP address prompt;

Step 6 Enter the desired IP address using phone keys. You can delete the existing numbers by pressing 'left arrow' button;

Step 7 Press 'Menu' button and press 'OK' to apply the new setting;

Step 8 Repeat the steps for Subnet Mask and Default Gateway if necessary.

How to log into the WEB interface of the phone:

Step 1. Connect the phone's LAN port to your network;

Step 2. Assign IP address to the phone using the steps above. Make sure the IP address you assign to the phone is from the same subnet as your computer and your router;

Step 3. Open your Internet Explorer and type: <http://192.168.0.2:9999> (where 192.168.0.2 is the IP you assigned to the phone). Note: IE ver.7 is not supported at this stage.

Step 4. After logging into the phone go to Network Settings in the menu on the left and make sure that correct Default Gateway is specified (that will be your router's address) and also the DNS address (provided by your ISP).