

D-Link®

AC1200 WI-FI RANGE EXTENDER
DAP-1620

**QUICK
INSTALLATION
GUIDE**

CONTENTS OF PACKAGING



AC1200 WI-FI RANGE EXTENDER
DAP-1620



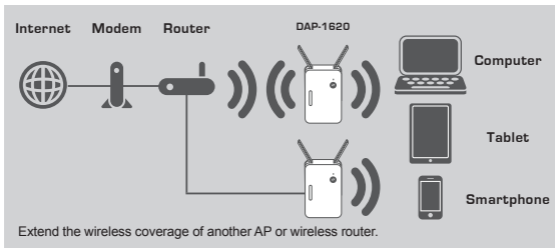
WI-FI CONFIGURATION CARD



If any of these items are missing from your packaging, contact your reseller.

INTRODUCTION

The DAP-1620 extends the wireless coverage of an existing AP (access point) or wireless router, via wireless or Ethernet port, allowing you to reach more parts of your home with wireless.



PRODUCT SETUP

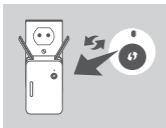
SETUP

SELECT YOUR METHOD

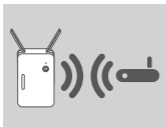
There are three methods available for setting up the DAP-1620 - using Wi-Fi Protected Setup (WPS) (recommended), the QRS Mobile App, or a web browser.

SETTING UP THE DAP-1620 USING WI-FI PROTECTED SETUP (WPS)

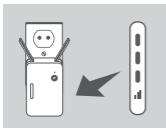
NOTE: To connect to a wireless router or AP and extend the Wi-Fi network in your home, please make sure the source router or AP features a WPS Button.



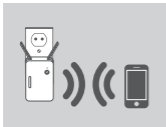
Plug the DAP-1620 into a wall outlet and wait until the Status/WPS LED is blinking amber. Push the WPS button on the source wireless router or AP, and then push the WPS button on the DAP-1620. The Status/WPS LED will start to flash green.



Please allow up to two minutes for the process to finish. The Status/WPS LED will turn solid green when the DAP-1620 has connected successfully to the source wireless router or AP.



If the Signal Indicator LED has a single amber bar after the connection process has finished, the DAP-1620 has established a poor quality connection. To improve the connection quality, the DAP-1620 should be relocated to a wall outlet closer to the source wireless router or AP. The more lit bars on the Signal Indicator LED, the better the wireless signal.



The DAP-1620 is now ready to share the extended Wi-Fi network with your PCs and mobile devices. Connect to the extension network created by the DAP-1620 using the following network name (SSID):

- 2.4 GHz: **(Your router's SSID)-EXT**
- 5 GHz: **(Your router's SSID)-EXT5G**

5 GHz is recommended for the fastest wireless speeds. Please use your router's usual password.

After WPS, the password of "(Your router's SSID)-EXT" will be the same as the router it is extending.

PRODUCT SETUP

SETUP

SET UP DAP-1620 WITH QRS MOBILE APP

The DAP-1620 can be configured using your smartphone. Search for "D-Link QRS Mobile" on the Apple App Store or Google Play, and download the app. Next, connect your smartphone to the DAP-1620 using the SSID and Password information provided on the Wi-Fi Configuration Card and follow the helpful in-app prompts, or refer to the product manual for more information.

SET UP DAP-1620 WITH A WEB BROWSER

The DAP-1620 can also be configured using a web browser. Once you have plugged the DAP-1620 into a wall outlet within wireless range of your router or connected to your existing wired network, open the wireless utility on your computer, select the name (SSID) of the DAP-1620 network, and enter the password (both of these are found on your Wi-Fi Configuration Card). Next, open a web browser (e.g. Internet Explorer, Firefox, Safari, or Chrome) and enter **http://dlinkap.local/** By default, the username is **Admin**, and the password field should be left blank. Please refer to the product manual for further information on configuring the DAP-1620 using a web browser.

TROUBLESHOOTING

SETUP AND CONFIGURATION PROBLEMS

1. HOW DO I RESET MY DAP-1620 AC1200 WIRELESS DUAL BAND EXTENDER TO FACTORY DEFAULT SETTINGS?

- Ensure the product is powered on.
- Using a paperclip, press and hold the reset button on the bottom of the device for 5 seconds.

Note: Resetting the product to the factory default will erase the current configuration settings. The default Wi-Fi network name (SSID) and password are printed on the DAP-1620's Wi-Fi Configuration Card.

2. HOW DO I CONNECT A PC OR OTHER DEVICE TO THE DAP-1620 IF I HAVE FORGOTTEN MY WI-FI NETWORK NAME (SSID) OR WI-FI PASSWORD?

- If you haven't changed the extended Wi-Fi network's settings, you can use the network name (SSID) and Wi-Fi password on the Wi-Fi Configuration Card.
- If you did change the network name (SSID) or Wi-Fi password and you did not record this information on the Wi-Fi Configuration Card or somewhere else, you must reset the device as described in Question 1 above.
- It is recommended that you make a record of this information so that you can easily connect additional wireless devices in the future. You can use the included Wi-Fi Configuration Card to record this important information for future use.

TECHNICAL SUPPORT

You can find software updates and user documentation on the D-Link website.

Tech Support for customers in

Australia:

Tel: 1300-700-100
24/7 Technical Support
Web: <http://www.dlink.com.au>
E-mail: support@dlink.com.au

India:

Tel: +91-832-2856000
Toll Free 1800-233-0000
Web: www.dlink.co.in
E-Mail: helpdesk@dlink.co.in

Singapore, Thailand, Indonesia, Malaysia, Philippines, Vietnam:

Singapore - www.dlink.com.sg
Thailand - www.dlink.co.th
Indonesia - www.dlink.co.id
Malaysia - www.dlink.com.my
Philippines - www.dlink.com.ph
Vietnam - www.dlink.com.vn

Korea:

Tel: +82-2-2028-1810
Monday to Friday 9:00am to 6:00pm
Web: <http://d-link.co.kr>
E-mail: g2b@d-link.co.kr

New Zealand:

Tel: 0800-900-900
24/7 Technical Support
Web: <http://www.dlink.co.nz>
E-mail: support@dlink.co.nz

South Africa and Sub Sahara Region:

Tel: +27 12 661 2025
08600 DLINK (for South Africa only)
Monday to Friday 8:30am to 9:00pm South
Africa Time
Web: <http://www.d-link.co.za>
E-mail: support@d-link.co.za

D-Link Middle East - Dubai, U.A.E.

Plot No. S31102,
Jebel Ali Free Zone South,
P.O.Box 18224, Dubai, U.A.E.
Tel: +971-4-8809022
Fax: +971-4-8809066 / 8809069
Technical Support: +971-4-8809033
General Inquiries: info.me@dlinkmea.com
Tech Support: support.me@dlinkmea.com

Egypt

1, Makram Ebeid Street -
City Light Building - floor 5
Nasrcity - Cairo, Egypt
Tel.: +2 02 23521593 - +2 02 23520852
Technical Support: +2 02 26738470
General Inquiries: info.eg@dlinkmea.com
Tech Support: support.eg@dlinkmea.com

Kingdom of Saudi Arabia

Office # 84 ,
Al Khaleej Building (Mujamathu Al-Khaleej)
Opp. King Fahd Road, Olaya
Riyadh - Saudi Arabia
Tel: +966 1121 70008
Technical Support:
+966 1121 70009
General Inquiries: info.sa@dlinkmea.com
Tech Support: support.sa@dlinkmea.com

Pakistan

Islamabad Office:
61-A, Jinnah Avenue, Blue Area,
Suite # 11, EBC, Saudi Pak Tower,
Islamabad - Pakistan
Tel.: +92-51-2800397, 2800398
Fax: +92-51-2800399

Karachi Office:

D-147/1, KDA Scheme # 1,
Opposite Mudassir Park, Karsaz Road,
Karachi - Pakistan
Phone: +92-21-34548158, 34326649
Fax: +92-21-4375727
Technical Support: +92-21-34548310, 34305069
General Inquiries: info.pk@dlinkmea.com
Tech Support: support.pk@dlinkmea.com

Iran

Unit 5, 5th Floor, No. 20, 17th Alley , Bokharest
St. , Argentine Sq. ,
Tehran IRAN
Postal Code : 1513833817
Tel: +98-21-88880918,19
+98-21-88706653,54
General Inquiries: info.ir@dlinkmea.com
Tech Support: support.ir@dlinkmea.com

ישראל
מטלון סנטר
רח' המגשימים 20
קרית מטלון, פ"ת 49348, ת"ד 7060
טל: 03-9215173
טל: 073-7962797
דוא"ל כללי: info@dlink.co.il
דוא"ל תמיכה: support@dlink.co.il

Morocco

M.I.T.C
Route de Nouaceur angle RS et CT 1029
Bureau N° 312 ET 337
Casablanca , Maroc
Phone : +212 663 72 73 24
Email: support.na@dlinkmea.com

Lebanon RMA center

Dbayeh/Lebanon
PO Box:901589
Tel: +961 4 54 49 71 Ext:14
Fax: +961 4 54 49 71 Ext:12
Email: taoun@dlinkmea.com

Bahrain

Technical Support: +973 1 3332904

Kuwait:

Technical Support: + 965 22453939 / +965
22453949

Türkiye

Büyükdere Cad. Ferro Plaza No:155
D: 1 K: 1 Zincirlikuyu / Istanbul
Tel: +90 (212) 289-56-59
Email: info.tr@dlink.com.tr

This purpose of this product is to create a constant network connection for your devices. As such, it does not have a standby mode or use a power management mode. If you wish to power down this product, please simply unplug it from the power outlet.