

ALL-IN-ONE WIRELESS G ADSL2+ MODEM ROUTER DSL-2642B

# QUICK INSTALLATION GUIDE

# CONTENTS OF PACKAGING

CONTENTS



INSTALLATION CD INCLUDES SET-UP WIZARD & TECHNICAL MANUALS

ALL-IN-ONE WIRELESS G ADSL2+ MODEM ROUTER DSL-2642B

POWER ADAPTER ADAPTER

ETHERNET CABLE (RJ-45 CABLE) CONNECT THE ROUTER TO YOUR PC DURING SET-UP

#### **RJ-11 PHONE CABLE**

If any of these items are missing from your packaging contact your reseller

# PRODUCT SETUP

# CD SETUP WIZARD



#### SET-UP WIZARD CD

The CD contains all of the instructions required to set-up DSL-2642B



#### **INSERT CD**

Insert the CD into the CD drive of your computer. The set-up wizard should start automatically. Make sure that your internet connection is active. (Do not plug in DSL-2642B yet)



#### SET-UP WIZARD

Select your language from the list of options and follow the steps within the wizard to complete the set-up of DSL-2642B

## ADVANCED SET-UP (ACCESS VIA IP ADDRESS)

To configure DSL-2642B manually (without the set-up CD) connect your computer to the DSL-2642B using the ethernet cable provided. Then connect the power cable on the DSL-2642B. The power light will display as solid green.

Then simply open a browser window and enter the IP address in the browser address field:

IP ADDRESS: http://192.168.1.1

USERNAME: admin PASSWORD: admin

# TROUBLESHOOTING

# SET-UP AND CONFIGURATION PROBLEMS

#### 1. HOW DO I CONFIGURE MY DSL-2642B ROUTER WITHOUT THE CD, OR CHECK MY WIRELESS NETWORK NAME (SSID) AND WIRELESS ENCRYPTION KEY?

- Connect your PC to the router using an Ethernet cable.
- Open a web browser and enter the address http://192.168.1.1
- The default username is "admin". The default password is "admin".
- If you have changed the password and can not remember it, you will need to reset the router to set the password back to "admin".

#### 2. HOW DO I RESET MY DSL-2642B ROUTER TO FACTORY DEFAULT SETTINGS?

- Ensure the router is powered on.
- Press and hold the reset button on the rear of the device for 10 seconds.
  Note: Resetting the router to factory default will erase the current configuration settings. To reconfigure your settings, log into the router as outlined in question 1, then run the Setup Wizard.

#### 3. HOW DO I ADD A NEW WIRELESS CLIENT OR PC IF I HAVE FORGOTTEN MY WIRELESS NETWORK NAME (SSID) OR WIRELESS ENCRYPTION KEY?

- Every PC that needs to connect to the router wirelessly, you will need to ensure you use the correct Wireless Network Name (SSID) and encryption key.
- Use the web based user interface (as described in question 1 above) to check or choose your wireless settings.
- Make sure you write down these settings so that you can enter them into each wirelessly connected PC. You will find a dedicated area on the back of this document, this important information for future use.

#### 4. WHY CAN I NOT GET AN INTERNET CONNECTION?

- For ADSL users please contact your ISP to make sure the service has been enabled/connected by your ISP and that your ISP username and password is correct.

# TECHNICAL SUPPORT

You can find software updates and user documentation on the D-Link website.

### Tech Support for customers in

#### Australia:

Tel: 1300-766-868 24/7 Technical Support Web: http://www.dlink.com.au E-mail: support@dlink.com.au

#### India:

Tel: 1800-233-0000 (MTNL & BSNL Toll Free) +91-832-2885700 (GSM, CDMS & Others) Web: www.dlink.co.in E-Mail: helpdesk@dlink.co.in techsupport@dlink.co.in

#### Indonesia, Malaysia, Singapore and Thailand:

Tel: +62-21-5731610 (Indonesia) Tel: 1800-882-880 (Malaysia) Tel: +65 6501 4200 (Singapore) Tel: +66-2-719-8978/9 (Thailand) 24/7, for English Support only Web: http://www.dlink.com.sg/support/ E-mail: support@dlink.com.sg

#### Korea:

Tel: +82-2-2028-1815 Monday to Friday 9:00am to 6:00pm Web: http://www.d-link.co.kr E-mail: arthur@d-link.co.kr

#### New Zealand:

Tel: 0800-900-900 24/7 Technical Support Web: http://www.dlink.co.nz E-mail: support@dlink.co.nz

#### Egypt:

Tei: +202-2919035 +202-2919047 Sunday to Thursday 9:00am to 5:00pm Web: http://support.dlink-me.com E-mail: support.eg@dlink-me.com

#### Iran:

Tel: +98-21-88880918,19 Saturday to Thursday 9:00am to 5:00pm Web: http://support.dlink-me.com E-mail: support.ir@dlink-me.com support@dlink.ir

# TECHNICAL SUPPORT

You can find software updates and user documentation on the D-Link website.

#### Tech Support for customers in

#### Israel:

Magshimim 20, Petach Tikva 49348 Main Tel: 972-3-9215173 Customer Support Tel: 972-3-9212886 Web: www.dlink.co.il

#### Pakistan:

Tel: +92-21-4548158 +92-21-4548310 Monday to Friday 10:00am to 6:00pm Web: http://support.dlink-me.com E-mail: zkashif@dlink-me.com

### South Africa and Sub Sahara Region:

Tel: +27-12-665-2165 08600 DLINK (for South Africa only) Monday to Friday 8:30am to 9:00pm South Africa Time Web: http://www.d-link.co.za E-mail: support@d-link.co.za

#### Turkey:

Tel: +90-212-2895659 Monday to Friday 9:00am to 6:00pm Web: http://www.dlink.com.tr E-mail: turkiye@dlink-me.com

### U.A.E and North Africa:

Tel: +971-4-4278127 (U.A.E) Sunday to Thursday 9.00AM to 6.00PM GMT+4 Web: http://www.dlink-me.com E-mail: support.me@dlink-me.com

### Saudi ARABIA (KSA):

Tel: +971-4-4278127 (U.A.E) Sunday to Thursday 9.00AM to 6.00PM GMT+4 Web: http://www.dlink-me.com E-mail: support.me@dlink-me.com

# NOTES

# WIRELESS NETWORK REMINDER

Wireless Network Name (SSID)

Wireless Network Password

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