DI-764:

Performed and tested by Clint.
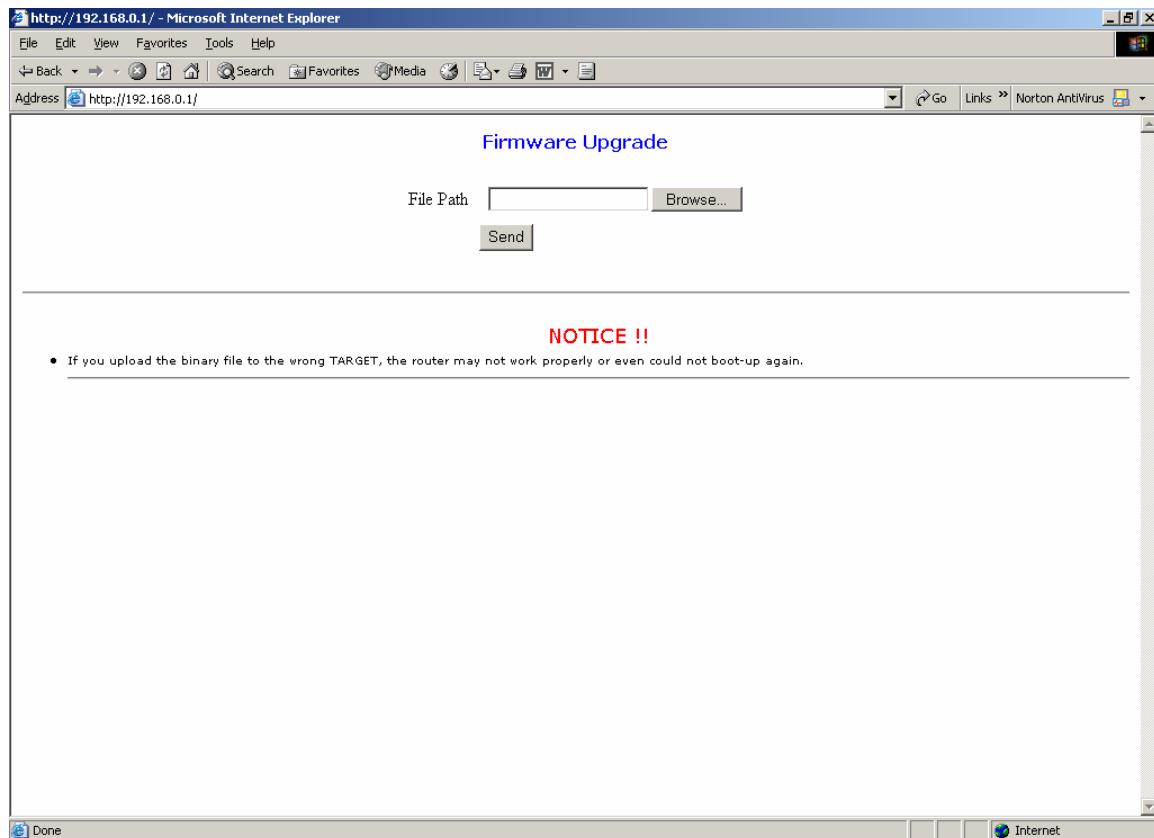
Method tested on two units meantioned below:

1. H/W: A2
   F/W: 2.13
   Serial: BN29133000001
   Mac ID: 0080C8031D33
2. H/W: A2
   F/W: 2.13
   Serial: BN29133000270
   Mac ID: 0080C80314A3

Instructions:

1. The M2 led is constantly on, and unable to ping unit. (No response).

2. By holding in the reset button and turning the power off, then powering the unit back on and waiting for 5 seconds, the M1 led will come active and the M2 led will start to flash.
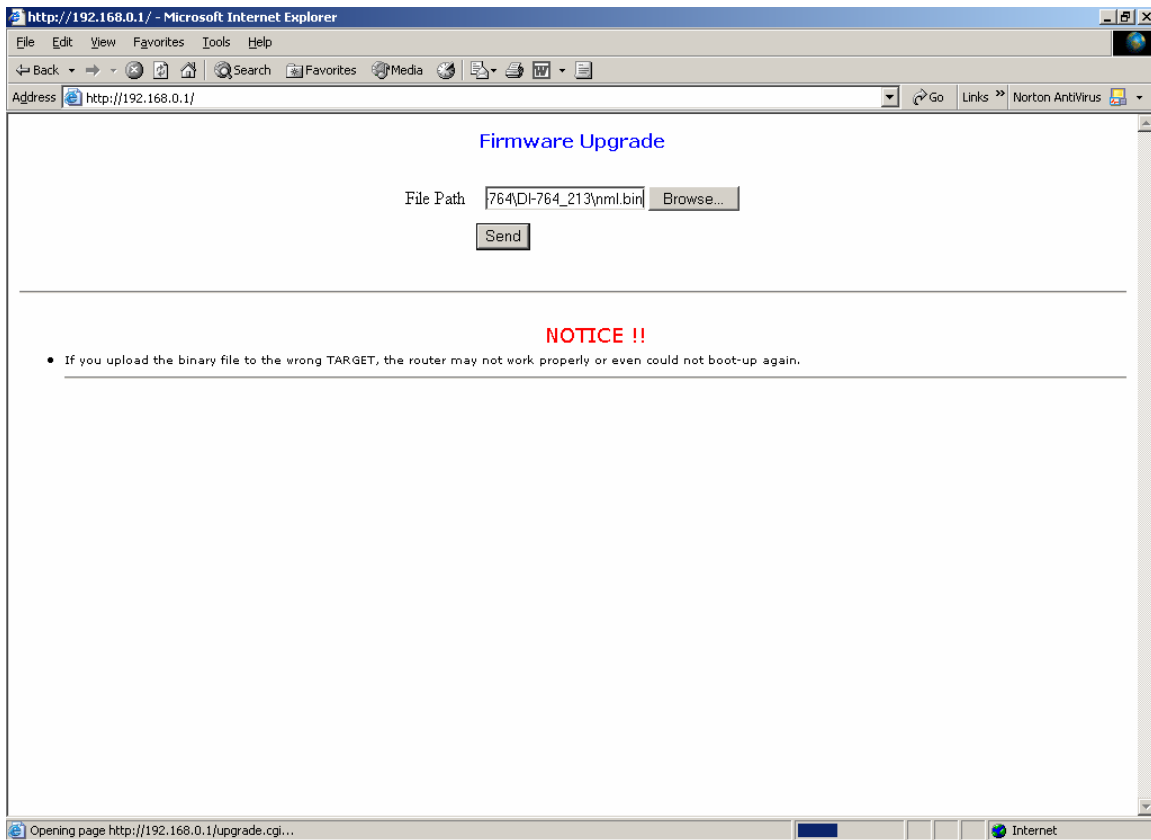
You are now able to ping the device. And the screenshot is below:

It explains to me to reload the Firmware.

3. Browse to the .bin file firmware. Which was v1.02.
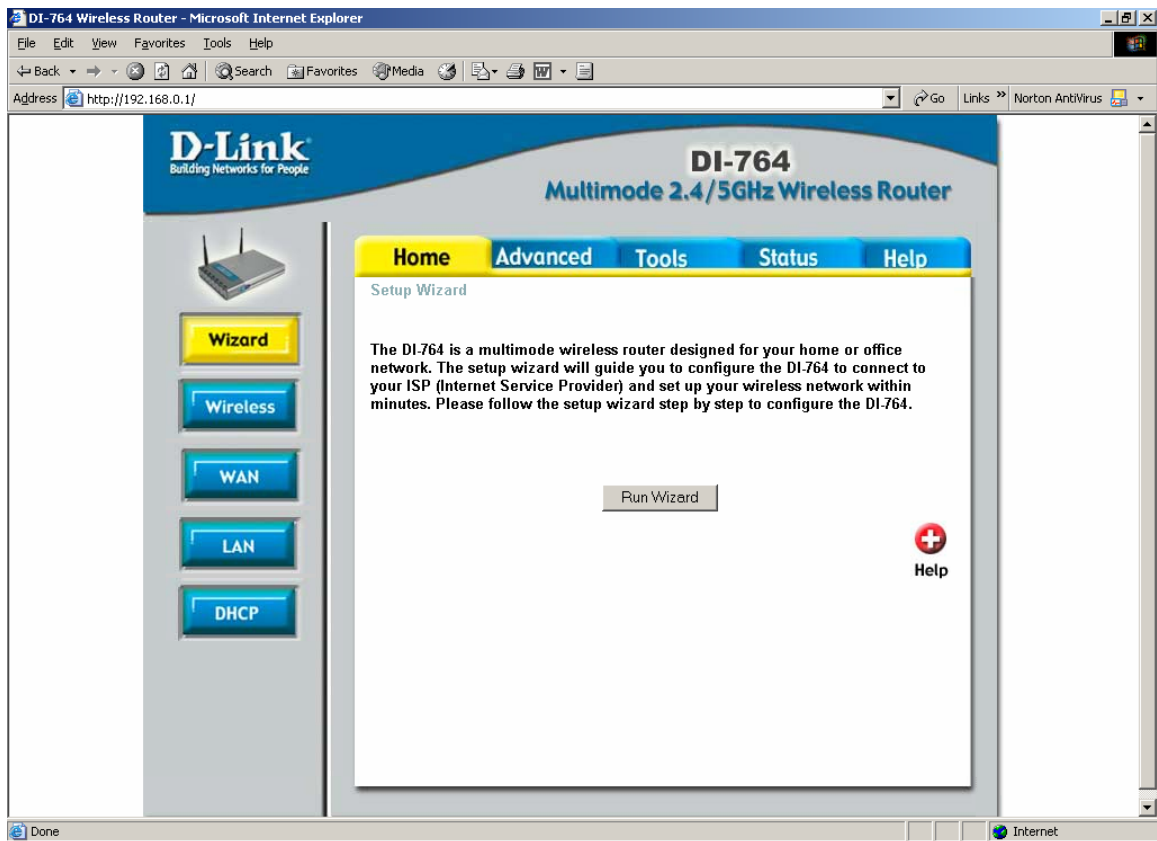
4. Then press the Send button and wait.

5. The unit stops about half way of the upgrade procedure, and no indication of it being sent or uploaded successfully into unit. Though the progress bar will not move any further.

Then close the browser.

6. Press and hold the reset button, and remove the power to the unit, then power the unit, give it 5 seconds and release the reset button.

7. You should now see the M2 led will light up and then M1 led will light up and the M2 led will not be on.

8. You can now ping the device and access it as well.

9. You can then proceed to update the firmware to the current of this write up which is v2.13