

**D-Link®**

MOBILE WIRELESS ROUTER  
DIR-412

**QUICK  
INSTALLATION  
GUIDE**

A large, stylized, grey letter 'D' is positioned in the center of the page, partially overlapping the text. The 'D' has a thick, rounded stroke and a white interior. The text 'QUICK INSTALLATION GUIDE' is printed in a bold, black, sans-serif font across the upper portion of the 'D'.

# CONTENTS OF PACKAGING

## CONTENTS



**MOBILE WIRELESS ROUTER**  
DIR-412



**ETHERNET CABLE**  
CAT5



**POWER ADAPTER**  
5V 2.5A



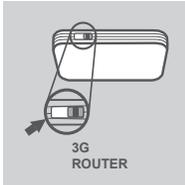
**CD-ROM**  
INCLUDES TECHNICAL MANUALS



If any of these items are missing from your packaging, contact your reseller.

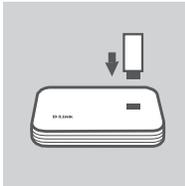
# PRODUCT SETUP

## EASY SETUP: 3G CONNECTION MODE



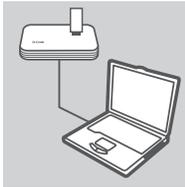
### SWITCH TO 3G CONNECTION MODE

Move the mode switch on the DIR-412 to the **3G ROUTER** position. While in this mode, the DIR-412 will use the 3G modem to connect to the Internet.



### INSTALL THE 3G USB ADAPTER

Plug the 3G USB modem into the USB port of the DIR-412.



### CONNECT TO THE DIR-412

Plug one end of the Ethernet cable into the DIR-412. Plug the other end of the cable into your PC's Ethernet port. You may also connect to the router wirelessly.

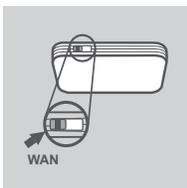


### CONFIGURE THE DIR-412

Open a web browser and go to <http://192.168.0.1>. Enter **admin** as the User Name, and leave the Password field blank. You may use the Setup Wizard to configure your DIR-412.

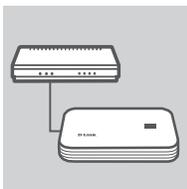
# PRODUCT SETUP

## EASY SETUP: WAN CONNECTION MODE



### SWITCH TO WAN CONNECTION MODE

Move the mode switch on the DIR-412 to the **WAN** position. In this mode, the DIR-412 will function as a wireless router.



### CONNECT TO A CABLE/DSL MODEM

Plug one end of the Ethernet cable into the DIR-412. Plug the other end of the cable into your cable/DSL modem.



### CONNECT TO THE DIR-412

Use a PC with an active wireless adapter to open a web browser and scan for available wireless networks. Connect to the network with the SSID labeled **dlink**.



### CONFIGURE THE DIR-412

Open a web browser and go to <http://192.168.0.1>. Enter **admin** as the User Name, and leave the Password field blank. You may use the Setup Wizard to configure your DIR-412.

# TROUBLESHOOTING

## SETUP AND CONFIGURATION PROBLEMS

### 1. HOW DO I CONFIGURE MY DIR-412 MOBILE WIRELESS ROUTER WITHOUT THE INSTALLATION CD, OR CHECK MY WIRELESS NETWORK NAME (SSID) AND WIRELESS ENCRYPTION KEY?

- Connect your PC to the DIR-412 using an Ethernet cable.
- Open a web browser and enter the router address: **http://192.168.0.1**
- The default username is **admin**. The default password is blank (leave this box empty).
- If you have changed the password and cannot remember it, you will need to reset the router to factory defaults in order to set the password back to blank.

### 2. HOW DO I RESET MY DIR-412 MOBILE WIRELESS ROUTER TO FACTORY DEFAULT SETTINGS?

- Ensure that the DIR-412 is plugged in and receiving power.
- Press and hold the reset button on the rear of the device for 5 seconds.  
**Note:** Resetting the product to the factory default will erase the current configuration. To reconfigure your settings, log into the DIR-412 as outlined in question 1, then run the Setup Wizard.

### 3. HOW DO I ADD A NEW WIRELESS CLIENT OR PC IF I HAVE FORGOTTEN MY WIRELESS NETWORK NAME (SSID) OR WIRELESS ENCRYPTION KEY?

- For each PC that needs to connect to the DIR-412 wirelessly, you must ensure that the correct Wireless Network Name (SSID) and encryption key has been entered.
- Use the web based user interface (as described in question 1 above) to verify or choose your wireless settings.
- Make sure you write down these settings so that you can enter them into each wirelessly connected PC. You will find a dedicated area on the back of this document to write down this important information for future use.

### 4. WHY CAN I NOT GET AN INTERNET CONNECTION?

- Cable modem users must select the **Clone MAC Address** option during the installation Wizard or manually enter the registered MAC address, and ensure that the ISP username and password are correct.

## TECHNICAL SUPPORT

You can find software updates and user documentation on the D-Link website.

**Tech Support for customers in****Australia:**

Tel: 1300-766-868  
24/7 Technical Support  
Web: <http://www.dlink.com.au>  
E-mail: [support@dlink.com.au](mailto:support@dlink.com.au)

**India:**

Tel: 1800-233-0000 (MTNL & BSNL Toll Free)  
+91-832-2885700 (GSM, CDMS & Others)  
Web: [www.dlink.co.in](http://www.dlink.co.in)  
E-Mail: [helpdesk@dlink.co.in](mailto:helpdesk@dlink.co.in)  
[techsupport@dlink.co.in](mailto:techsupport@dlink.co.in)

**Indonesia, Malaysia, Singapore and Thailand:**

Tel: +62-21-5731610 (Indonesia)  
Tel: 1800-882-880 (Malaysia)  
Tel: +65 6501 4200 (Singapore)  
Tel: +66-2-719-8978/9 (Thailand)  
24/7, for English Support only  
Web: <http://www.dlink.com.sg/support/>  
E-mail: [support@dlink.com.sg](mailto:support@dlink.com.sg)

**Korea:**

Tel: +82-2-2028-1815  
Monday to Friday 9:00am to 6:00pm  
Web: <http://www.d-link.co.kr>  
E-mail: [arthur@d-link.co.kr](mailto:arthur@d-link.co.kr)

**New Zealand:**

Tel: 0800-900-900  
24/7 Technical Support  
Web: <http://www.dlink.co.nz>  
E-mail: [support@dlink.co.nz](mailto:support@dlink.co.nz)

**Egypt:**

Tel: +202-2919035  
+202-2919047  
Sunday to Thursday 9:00am to 5:00pm  
Web: <http://support.dlink-me.com>  
E-mail: [support.eg@dlink-me.com](mailto:support.eg@dlink-me.com)

**Iran:**

Tel: +98-21-88880918,19  
Saturday to Thursday 9:00am to 5:00pm  
Web: <http://support.dlink-me.com>  
E-mail: [support.ir@dlink-me.com](mailto:support.ir@dlink-me.com)  
[support@dlink.ir](mailto:support@dlink.ir)

## TECHNICAL SUPPORT

ENGLISH

You can find software updates and user documentation on the D-Link website.

### Tech Support for customers in

#### Israel:

Magshimim 20, Petach Tikva 49348  
Main Tel: 972-3-9215173  
Customer Support Tel: 972-3-9212886  
Web: [www.dlink.co.il](http://www.dlink.co.il)

#### Pakistan:

Tel: +92-21-4548158  
+92-21-4548310  
Monday to Friday 10:00am to 6:00pm  
Web: <http://support.dlink-me.com>  
E-mail: [zkashif@dlink-me.com](mailto:zkashif@dlink-me.com)

#### South Africa and Sub Sahara Region:

Tel: +27-12-665-2165  
08600 DLINK (for South Africa only)  
Monday to Friday 8:30am to 9:00pm South Africa Time  
Web: <http://www.d-link.co.za>  
E-mail: [support@d-link.co.za](mailto:support@d-link.co.za)

#### Turkey:

Tel: +90-212-2895659  
Monday to Friday 9:00am to 6:00pm  
Web: <http://www.dlink.com.tr>  
E-mail: [turkiye@dlink-me.com](mailto:turkiye@dlink-me.com)

#### U.A.E and North Africa:

Tel: +971-4-4278127 (U.A.E)  
Sunday to Thursday 9.00AM to 6.00PM GMT+4  
Web: <http://www.dlink-me.com>  
E-mail: [support.me@dlink-me.com](mailto:support.me@dlink-me.com)

#### Saudi ARABIA (KSA):

Tel: +971-4-4278127 (U.A.E)  
Sunday to Thursday 9.00AM to 6.00PM GMT+4  
Web: <http://www.dlink-me.com>  
E-mail: [support.me@dlink-me.com](mailto:support.me@dlink-me.com)

## WIRELESS NETWORK REMINDER

Wireless Network Name (SSID)

Wireless Network Password