VoiceCenter™

FEATURES & BENEFITS:

+ **Built for Integrating PSTN Phone Lines to a VoiceCenter IP-based Phone System**

+ **Designed with Simplicity in Mind: Easy to Install, Use, and Manage**

+ **Scalable – Add Up to 4 PSTN Phone Lines1 per DVG-3104MS Unit (Up to 50 Phone Lines to a Network)**

+ **No Licenses Required for Adding More DVG-3104MS Units to VoiceCenter**

+ **Auto Gateway Discovery Feature Makes Installing Hardware Quick and Easy**

+ **Transparent to Users – Automatically Routes Inbound and Outbound Calls**

VoiceCenter™ 4-Port PSTN Gateway

What is VoiceCenter™?

D-Link® VoiceCenter™, a Microsoft® Response Point™ phone system, is an IP-based phone system designed for small to medium-sized businesses (SMB) with support for up to 50 users. VoiceCenter provides numerous advantages over traditional PSTN (analog) phone systems while retaining the reliability of PSTN phone lines1 for accepting inbound and making outbound calls. Unlike previous generations of complicated, hard-to-use IP-based products, VoiceCenter is easy to install, manage, and maintain. Rather than taking days, it only takes a short amount of time to get the phone system up and running. VoiceCenter is also portable - businesses that need to relocate offices can easily take the phone system along. In addition, while D-Link provides solid phone system hardware, the integrated Microsoft Response Point phone system software provides state-of-the-art features such as Voice-activated Dialing and Voicemail Access, Automated Attendant for routing calls, and Automatic Phone and Gateway Discovery that allows for a simplified setup process.

Add More Phone Lines

The DVG-3104MS 4-Port PSTN Gateway plays a vital role in the D-Link VoiceCenter phone solution because it is responsible for bridging and routing outside PSTN lines into the VoiceCenter internal IP-based phone system. The DVG-3104MS provides four PSTN (FXO) ports for connecting up to four phone lines1 and one 10/100 Ethernet port for connecting to a network. A total of up to 50 PSTN lines1 can be added to a VoiceCenter phone system. Both the DVX-2000MS-5 and DVX-2000MS-10 VoiceCenter bundles include one DVG-3104MS unit for connecting PSTN lines and more lines can be added to the system without purchasing additional licenses. Simply add more DVG-3401MS Gateways as needed to support additional phone lines.

Easy To Use And Install

Because the entire VoiceCenter phone system is designed with simplicity in mind, installing additional DVG-3104MS Gateways to an existing phone system is a breeze. Once a network and new phone lines are connected to the DVG-3104MS, you can use the Microsoft Response Point software to easily add and configure new phone lines to a VoiceCenter phone system. The way the DVG-3104MS handles inbound and outbound calls is transparent to VoiceCenter users. It is virtually the same as accepting or making calls from an analog telephone.

The D-Link DVG-3104MS 4-Port PSTN Gateway enables integration of reliable PSTN phone lines to VoiceCenter, a Microsoft Response Point phone solution. With a solid, dependable hardware platform from D-Link and an easy to use, install, and manage phone system software from Microsoft, the VoiceCenter phone system is the clear choice for today's productivity and efficiency-minded small to medium-sized business.

Microsoft® Response Point™

VoiceCenter™ 4-Port PSTN Gateway

Technical Specifications

Key Features	+ Auto-discovery	+ Auto-provisioning Ability
	+ Route PSTN Lines to an IP Network	
Network Features	+ SIP (RFC3261) Compliant	+ 10/100Base-TX Connection
	+ PSTN Port: Four Analog FXO Ports	+ COM Port: RJ45 Console Port
Telephony Features Supported	+ Caller ID	+ SNTP (Simple Network Time Protocol)
	+ VAD (Voice Activity Detection)	+ Line Hunting
	+ Dynamic JItter Buffer	+ CNG (Caller Noise Generation)
	+ Bad Frame Interpolation	+ Completed Voice Band Signalling Support
	+ G.168 Echo Cancellation	+ Gain/Attenuation Settings
		+ Provide Inbound and Outbound DTMF Generation/ Detection between LAN and PSTN Interface
Device Management	+ Secure Web-GUI Configuration	+ FTP Software Upgrade
	+ Remote Configuration	+ RJ45 Console
LEDs	+ Indicator for PSTN Port Status	+ Power ON/OFF
	+ Link/ACT Status	+ READY Work Status
	+ VoIP Status	
Power	+ 5V, 4A	
Environmental	+ Operating Temperature: 0ºC ~ 50ºC	+ Storage Temperature: -25ºC ~ 55ºC
	+ Humidity: 5% ~ 95% (Non-condensing)	
Certifications	+ FCC Class B	+ FCC Part 68
	+ UL	
Physical	+ Item Dimensions (WxHxD): 152 x 38 x 229mm	+ Packing Dimensions (WxHxD): 211 x 89 x 305mm
	+ Item Weight: 499grams	+ Packaging: 1.50Kg
Warranty	+ 1-Year Limited[2]	

Ordering Information

Part Number:	Description:
DVG-3104MS	VoiceCenter 4-Port PSTN Gateway for Response Point
DVX-2000MS-5	VoiceCenter IP Phone System, 5-Phone Kit for Response Point
DVX-2000MS-10	VoiceCenter IP Phone System, 10-Phone Kit for Response Point
DPH-125MS	VoiceCenter IP Phone for Response Point

MINIMUM SYSTEM REQUIREMENTS:
+ DVX-2000MS-5 or DVX-2000MS-10 VoiceCenter Phone System

PACKAGE CONTENTS:
+ DVG-3104MS 4-Port PSTN Gateway
+ CD[2] with:
  - Software & Product Documentation
+ Power Adapter
+ CAT5 Ethernet Cable

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