

D-Link®

DWR-933M

Quick Installation Guide

Package Contents



4G+ CAT6 Wi-Fi 6 MOBILE ROUTER
DWR-933M

BATTERY

USB CABLE
USB Type-C to Type-A cable

If any of these items are missing from your packaging, please contact your reseller.

Use of a battery other than the one included may cause damage or injury.

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PRODUCT SETUP

QUICK INSTALLATION



Step 1:
Lift off the back cover by using the notch on the side.



Step 2:
Remove the battery using the notch along the top edge of the battery bay.



Step 3:
Take note of the password
Locate the label beneath the battery to find the factory assigned Administrator username, password, and Wi-Fi keys. Make sure to note down the password and keys.



Step 4:
Slide the nano-SIM card bracket to the left until it clicks to unlock it, then lift it open. Place your nano-SIM card in the tray with the notch situated at the top-right, then close the bracket and slide it to the right until it clicks to lock it in place.



Step 5:
Reinsert the battery and reattach the battery cover.



Step 6:
Connect the USB cable and plug it into the USB port of a power adapter or a PC to charge the battery.

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CONFIGURATION

CONNECT YOUR DEVICE - VIA WI-FI



Step 1:
Install the D-Link Mobile Connect app on your phone or tablet.



Step 2:
Turn on the DWR-933M by pressing and holding the power button until the "D-Link" message appears on the display.



Step 3:
Connect your phone to one of the DWR-933M's Wi-Fi networks.

Factory settings are:
2.4GHz Wi-Fi: D-Link_xxxx_2.4GHz
5GHz Wi-Fi: D-Link_xxxx_5GHz

The factory Wi-Fi password is printed on the label beneath the battery.



Step 4:
Use the D-Link Mobile Connect app to log into the router. The factory Admin password is printed on the label beneath the battery.



Step 5:
Select Mobile Settings and Basic Setup. Choose your mobile provider from the list or type in your provider's APN.

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CONNECT YOUR DEVICE - VIA USB CABLE



Step 1:
Turn on the DWR-933M by pressing and holding the power button until the "D-Link" message appears on the display.



Step 2:
Connect the DWR-933M to your computer using the USB cable. The router should get detected and installed automatically.



Step 3:
Open a web browser and type **192.168.1.1** in the address bar. The factory username is "admin" and the password is printed on the label beneath the battery.



Step 4:
Select Mobile Settings and Basic Setup. Choose your mobile provider from the list or type in your provider's APN.

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TROUBLESHOOTING

SETUP AND CONFIGURATION PROBLEMS

- WHY AM I UNABLE TO CONNECT TO MY MOBILE INTERNET SERVICE?**
Ensure that you have configured the APN settings correctly. Verify with your provider which APN you should use for their data service.
- I'M HAVING TROUBLE USING THE DWR-933M ON MY MAC.**
Due to how Mac OS handles USB ports, if you connect the DWR-933M to a different USB port than you originally used, you will need to reinstall the drivers.
- I CAN'T CONNECT TO THE DWR-933M'S WI-FI.**
If your DWR-933M is powered on but does not display the two Wi-Fi SSIDs on the screen, the router's Wi-Fi may have been turned off. To toggle Wi-Fi, access the router's configuration interface via the USB cable.
- I forgot my Wi-Fi password. What can I do?**
Firstly, you can use WPS to connect other WPS-supported devices to your router's Wi-Fi without entering a password. Initiate WPS pairing on your device, then press and hold the WPS button on the router until the WPS icon appears on the display. Your device will then automatically connect to the router's Wi-Fi.
Secondly, you can reset the router to factory settings. The reset button is located behind a small hole on the side of the router. Using a pin, press and hold the reset button for 10 seconds to initiate a factory reset. The factory username and password are printed on the label beneath the battery.
- My DWR-933M router turns itself off. Is it normal?**
Yes, it is normal. If there are no Wi-Fi clients connected to the router, it shuts itself down to preserve battery. To turn it back on, please press the power button.

TECHNICAL SUPPORT

For configuration guides and the latest software updates, please visit support.dlink.com.au

You can contact our Technical Support Team:
Via web site: <https://www.dlink.com.au/contactus>
Via Live Chat: <https://support.dlink.com.au/>
Via phone (24x7):
Australia: 1300 700 100
New Zealand: 0800 900 900

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