

## Quick Installation Guide

E15

AX1500 Mesh Range Extender

### What's in the Box

- E15 || AX1500 Mesh Range Extender
- Ethernet Cable
- Quick Installation Guide

### Setup Code

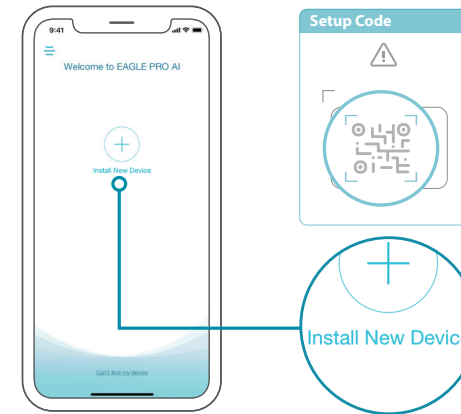
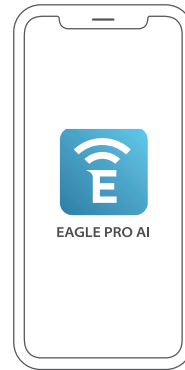


This is a backup of your device's Setup Code. Please keep it as future reference for your device.

### Installation

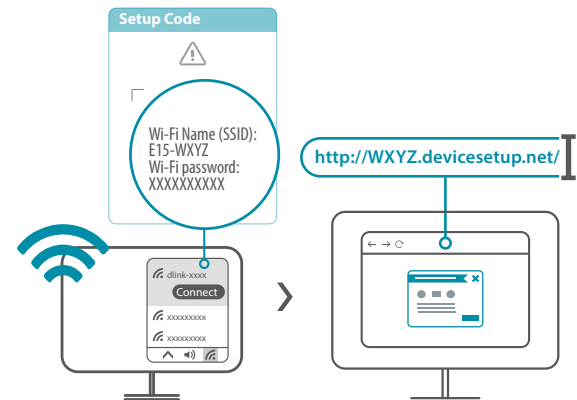
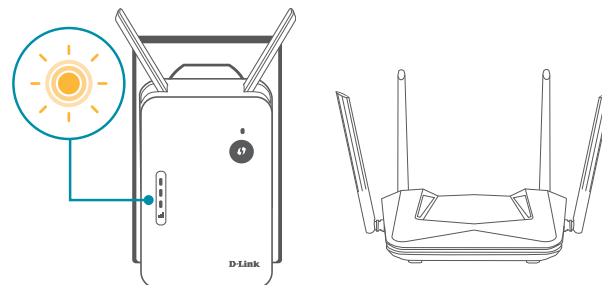
#### OPTION 1 EAGLE PRO AI APP SETUP

- 1 / Download the EAGLE PRO AI app and launch it.
- 2 / Tap **Install New Device**. Scan the Setup code. Follow the on-screen instructions to complete the setup.



#### OPTION 2 WEB BROWSER SETUP

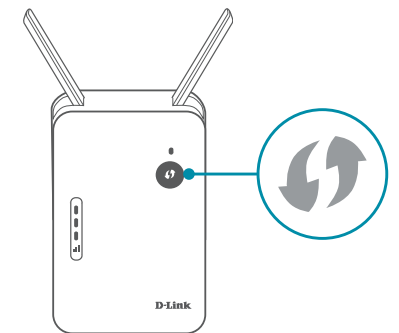
- 1 / Plug in the Range Extender near your home router. Wait for the Status LED to flash orange.
- 2 / Connect your computer to the Wi-Fi details printed on the Quick Installation Guide. Type **<http://WXYZ.devicesetup.net/>** into a web browser. (WXYZ represents the last 4 characters of the MAC address). Follow the on-screen instructions to complete the setup.



### Quick WPS Setup

You can easily pair you device with any router to extend your wireless coverage.

- 1 / Plug the E15 into a power source near your wireless router. Wait for the Status LED to flash orange.
- 2 / Press the WPS button on your router for 3 seconds. Refer to your router's manual for router behaviour.
- 3 / Press the WPS button on your E15 for 3 seconds. The status LED should start to flash white.



- 4 / When the Status LED turns solid white (may take up to 3 minutes), this indicates that your E15 is connected to your wireless router.

Your setup is complete! You can now unplug and move your device to a location between your router and the area where you want wireless coverage. By default, your device will share the same Wi-Fi name and password as your router.

### IMPORTANT

WPS may be disabled on some Routers or Modems. If the WPS Status LED on your Router or Modem does not start blinking when you have pressed the WPS button, try again and hold it a little longer. If it still does not blink, STOP, and configure your E15 using **EAGLE PRO AI App Setup**.

## FAQ

### Why can't I connect wirelessly or my wireless connection drops?

1. Verify that your Range Extender is within range of your wireless router. Try plugging it into a location closer to the router and verify the Status LED is solid white.
2. Note that when extending a wireless signal from a router or access point, devices connected to the Range Extender will not get the same speed/throughput as when connected directly to the router.

Signal Strength Indicator		
Weak (1 x White)	Good (2 x White)	Strong (3 x White)



### Why can't I access the web-based configuration utility?

Verify that <http://WXYZ.devicesetup.net/> has been correctly entered into the browser (WXYZ represents the last 4 characters of the MAC address). The Wi-Fi Name/SSID, Wi-Fi Password, and device password are printed on the Quick Installation Guide and on the device label.

### Why can't I access the Internet?

Power cycle your Range Extender and check your Internet access again. If you still can not connect to the Internet, check your wireless router. Refer to your wireless router's manual for troubleshooting.

### What do I do if I forgot my device password or my Wi-Fi Password?

1. If you forgot your password, you must reset your Range Extender. This process will change all your settings back to the factory defaults.
2. Set up your Range Extender using your preferred method.

### How do I restore the Range Extender to its factory default settings?

Locate the reset button. With the Range Extender powered on, use a paper clip to hold the button down until the LED turns solid red. Release the button and the Range Extender will go through its reboot process.



Reset Button

## LIMITED WARRANTY - AUSTRALIA / NEW ZEALAND ONLY

This warranty prevails over the Global Warranty for goods sold within the Commonwealth of Australia and New Zealand. Subject to the terms and conditions set forth herein, D-Link Australia Pty Ltd. ("D-Link") provides this Limited warranty for its product only to the person or entity that originally purchased the product from:

- D-Link or its authorized reseller or distributor and
- Products purchased and delivered within Australia and New Zealand by D-Link

### LIMITED WARRANTY

D-Link warrants that the hardware portion of the D-Link products described below will be free from material defects in workmanship and materials from the date of original retail purchase of the product, for the period set forth below ("Warranty Period"), except as otherwise stated herein.

#### • Hardware One (1) Year

**D-Link Product purchased in Australia on or after January 1, 2012:** In addition to the Limited Warranty, D-Link Products come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. Full details of your consumer rights may be found at [www.consumerlaw.gov.au](http://www.consumerlaw.gov.au).

D-Link's sole obligation shall be to repair or replace the defective Hardware during the Warranty Period at no charge to the original owner or to refund at D-Link's sole discretion. Such repair or replacement will be rendered by D-Link at an Authorized D-Link Service Office. The replacement Hardware need not be new or have an identical make, model or part. D-Link may in its sole discretion replace the defective Hardware (or any part thereof) with any reconditioned product that D-Link reasonably determines is substantially equivalent (or superior) in all material respects to the defective Hardware. Repaired or replacement Hardware will be warranted for the remainder of the original Warranty Period from the date of original retail purchase. If a material defect is incapable of correction, or if D-Link determines in its sole discretion that it is not practical to repair or replace the defective Hardware, the price paid by the original purchaser for the defective Hardware will be refunded by D-Link upon return to D-Link of the defective Hardware. All Hardware (or part thereof) that is replaced by D-Link, or for which the purchase price is refunded, shall become the property of D-Link upon replacement or refund.

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The Limited Warranty provided hereunder for hardware and software of D-Link's products will not be applied to and does not cover any refurbished product and any product purchased through the inventory clearance or liquidation sale or other sales in which D-Link, the sellers, or the liquidators expressly disclaim their warranty obligation pertaining to the product and in that case, the product is being sold "As-Is" without any warranty whatsoever including, without limitation, the Limited Warranty as described herein, notwithstanding anything stated herein to the contrary.

### SUBMITTING A CLAIM

The customer shall return the product to the original purchase point based on its return policy. In case the return policy period has expired and the product is within warranty, the customer shall submit a claim to D-Link as outlined below:

- The customer must submit with the product as part of the claim a written description of the Hardware defect or Software non-conformance in sufficient detail to allow D-Link to confirm the same.
- The original product owner must obtain a Return Material Authorization ("RMA") number from the Authorized D-Link Service Office and, if requested provide written proof of purchase of the product (such as a copy of the dated purchase invoice for the product) before the warranty service is provided.
- After an RMA number is issued, the defective product must be packaged securely in the original or other suitable shipping package to ensure that it will not be damaged in transit, and the RMA number must be prominently marked on the outside of the package. Do not include any manuals or accessories in the shipping package. D-Link will only replace the defective portion of the Product and will not ship back any accessories.
- The customer is responsible for all in-bound shipping charges to D-Link. No Cash on Delivery ("COD") is allowed. Products sent COD will either be rejected by D-Link or become the property of D-Link. Products shall be fully insured by the customer and shipped to **D-Link Australia Pty Ltd., 6 - 10 Talavera Road, North Ryde, NSW 2113**. D-Link will not be held responsible for any packages that are lost in transit to D-Link. The repaired or replaced packages will be shipped to the customer via UPS Ground or any common carrier selected by D-Link, with shipping charges prepaid. Expedited shipping is available if shipping charges are prepaid by the customer and upon request.

D-Link may reject or return any product that is not packaged and shipped in strict compliance with the foregoing requirements, or for which an RMA number is not visible from the outside of the package. The product owner agrees to pay D-Link's reasonable handling and return shipping charges for any product that is not packaged and shipped in accordance with the foregoing requirements, or that is determined by D-Link not to be defective or non-conforming.

### WHAT IS NOT COVERED

This Limited Warranty provided by D-Link does not cover: Products, if in D-Link's judgment, have been subjected to abuse, accident, alteration, modification, tampering, negligence, misuse, faulty installation, lack of reasonable care, repair or service in any way that is not contemplated in the documentation for the product, or if the model or serial number has been altered, tampered with, defaced or removed; Initial

installation, installation and removal of the product for repair, and shipping costs; Operational adjustments covered in the operating manual for the product, and normal maintenance; Damage that occurs in shipment, due to act of God, failures due to power surge, and cosmetic damage; Any hardware, software, firmware or other products or services provided by anyone other than D-Link; Products that have been purchased from inventory clearance or liquidation sales or other sales in which D-Link, the sellers, or the liquidators expressly disclaim their warranty obligation pertaining to the product. Repair by anyone other than D-Link or an Authorized D-Link Service Office will void this Warranty.

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## FCC Warning

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:  
(1) This device may not cause harmful interference, and  
(2) this device must accept any interference received, including interference that may cause undesired operation.

## GPL Code Statement



GPL Source Code Support

<https://tsd.dlink.com.tw/GPL>

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### FCC STATEMENT

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communication. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

### TECHNICAL SUPPORT FOR AUSTRALIA AND NEW ZEALAND ONLY

D-Link 1<sup>st</sup> Level Technical Support is available 24 hours, 7 days a week for all products originating from the D-Link Australia Pty Ltd logistics centre and sold via its authorised distribution and sales channels.



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Visit: <http://support.dlink.com.au>  
Call: 1300 700 100

**NEW ZEALAND** Technical Support  
Visit: <http://support.dlink.co.nz>  
Call: 0800 900 900

Please contact your original place of purchase for products originating from sources other than D-Link Australia Pty Ltd for both Warranty and Support.

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