

Install Guide

D-Link[®]

DCS-932L

Version 1.0



SURVEILLANCE

Network Camera

Package Contents



DCS-932L Network
Camera



Power Adapter



CAT5 UTP Ethernet Cable



CD-ROM with Manual
and Software

If any of the items are missing, please contact your reseller.

Before You Install

In order to successfully install your camera, make sure you have the following:

- An Internet connection
- A router connected to your broadband modem
- A PC running Windows® XP or Vista® (32/64-bit) with Internet Explorer® 6 or higher and ActiveX® controls enabled

Start the Installation Wizard

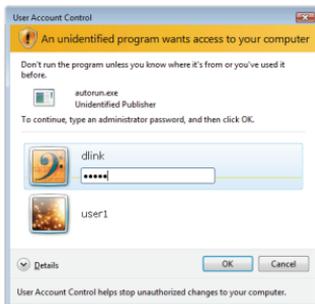
Do not mount or connect your camera yet!

1. Remove the installation CD from your package.
2. Put the CD into your PC's CD-ROM drive, and make sure your computer has an Internet connection. The Installation Wizard will start automatically.

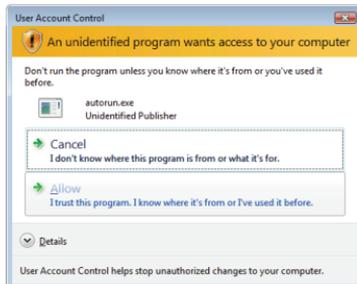
If the Installation Wizard does not start, open the CD from My Computer, and double-click the *autorun.exe* file.

Vista® Users: You need to be logged in to an account with administrative access to use the D-Link Installation Wizard.

If you see the following screen appear, select a user account with administrative access, enter the password if needed, then click **OK**.



If you see this screen appear, click **Allow** to continue.



3. Click on the **Start** button to start the wizard, and follow the instructions from the Installation Wizard to finish setting up your camera.

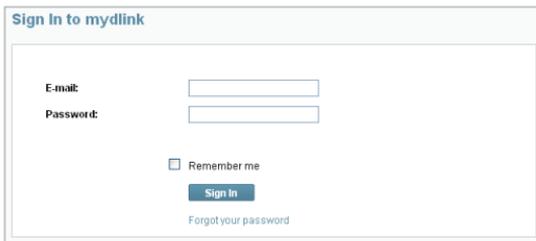


4. Getting started with mydlink:

- A. Open Internet Explorer and go to <http://www.mydlink.com>



- B. Click on the Sign In link at the top-right of the home page, then sign in to your mydlink account.



Sign In to mydlink

E-mail:

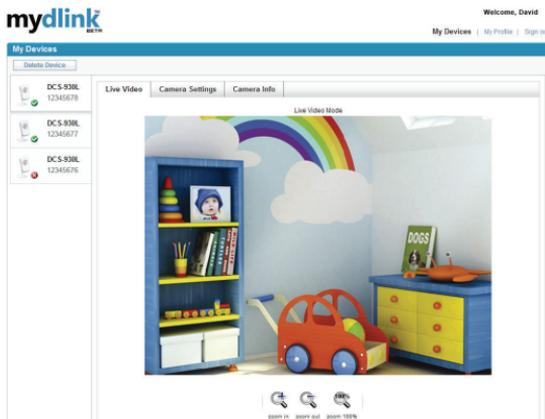
Password:

Remember me

[Sign In](#)

[Forgot your password](#)

- C. Select your camera from the device list, and your camera's Live View will appear



Troubleshooting

FAQs

1. What can mydlink.com do for me?

mydlink.com provides users with a quick and easy way to view or manage multiple cameras over the Internet. You can add your camera to your mydlink.com account after running the Installation Wizard. Users can sign in to mydlink and access their devices under their account from a PC connected to the Internet anytime, anywhere.

2. What is mydlink No.? What is it used for?

Each camera has a unique 8-digit mydlink No. which will be shown on the label on the back of your camera. This 8-digit number identifies your device, and is required to add your device to your mydlink.com account.

3. What can I do if my DCS-932L is not working correctly?

- Try using the wizard on the included CD.
- To make sure your hardware is installed correctly, make sure that:
 - the front LED is lit solid green
 - your Internet connection is working
 - your router's LAN & WAN connections are ok
 - your router supports UPnP®
 - your camera is on the same network as your PC
 - both your PC and camera have a working Internet connection
- If your camera is still not working, check your router and make sure it is using the latest firmware.

4. I cannot run the CD wizard. How do I install my DCS-932L?

You can install your camera by using the online wizard:

- DCS-932L: <http://DCS-932L.mydlink.com>

TECHNICAL SUPPORT

You can find software updates and user documentation on the D-Link website.

Tech Support for customers in

Australia:

Tel: 1300-766-868
24/7 Technical Support
Web: <http://www.dlink.com.au>
E-mail: support@dlink.com.au

India:

Tel: 1800-233-0000 (MTNL & BSNL Toll Free)
+91-832-2885700 (GSM, CDMA & Others)
Web: www.dlink.co.in
E-Mail: helpdesk@dlink.co.in

Singapore, Thailand, Indonesia, Malaysia, Philippines, Vietnam:

Singapore - www.dlink.com.sg
Thailand - www.dlink.co.th
Indonesia - www.dlink.co.id
Malaysia - www.dlink.com.my
Philippines - www.dlink.com.ph
Vietnam - www.dlink.com.vn

Korea:

Tel : +82-2-2028-1810
Monday to Friday 9:00am to 6:00pm
Web : <http://d-link.co.kr>
E-mail : g2b@d-link.co.kr

New Zealand:

Tel: 0800-900-900
24/7 Technical Support
Web: <http://www.dlink.co.nz>
E-mail: support@dlink.co.nz

South Africa and Sub Sahara Region:

Tel: +27-12-665-2165
08600 DLINK (for South Africa only)
Monday to Friday 8:30am to 9:00pm South Africa Time
Web: <http://www.d-link.co.za>
E-mail: support@d-link.co.za

Saudi Arabia [KSA]:

Tel: +966 01 217 0008
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Saturday to Wednesday 9.30AM to 6.30PM
Thursdays 9.30AM to 2.00 PM
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Karachi Office:

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